

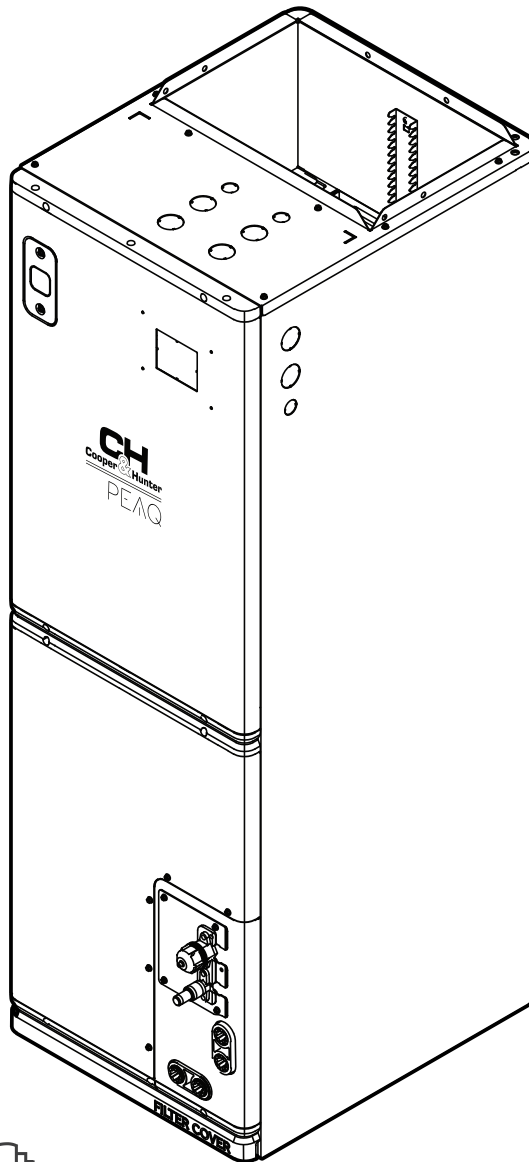


PEAQ

AIR-HANDLER

AIR CONDITIONER

# Installation Manual



**Models:**

- CH-PQ18AHU
- CH-PQ24AHU
- CH-PQ33AHU
- CH-PQ36AHU
- CH-PQ48AHU
- CH-PQ55AHU

**IMPORTANT NOTE:**



Read this manual carefully before installing or operating your new air conditioning unit. Make sure to save this manual for future reference.





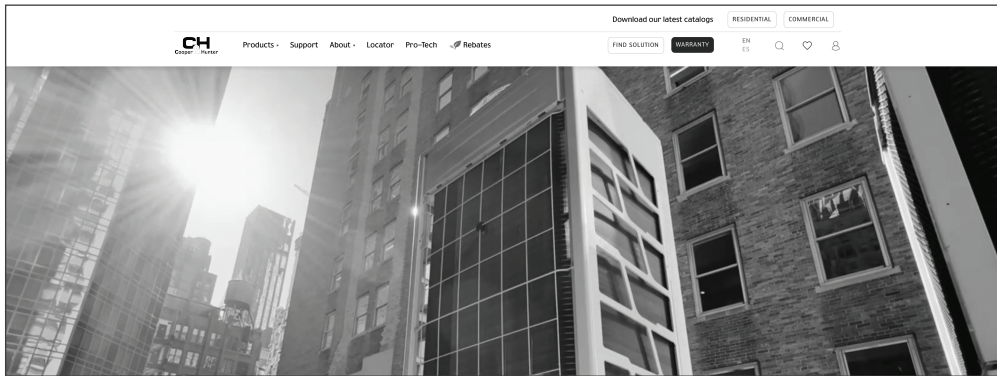


# About the Company

With more than 25 years of experience in air conditioning and ventilation, **Cooper&Hunter** is considered one of the HVAC leaders in the US market. Distributed in more than 55 countries worldwide, the brand is dedicated to technological innovation and consumer-driven product development, while generating HVAC equipment that adheres to the highest quality standards in the US. Our focus is to provide reliable, energy-efficient, and cost-effective residential and commercial air conditioning solutions.

# Learn more about your unit

Learn more technical information about your unit at [www.cooperandhunter.us](http://www.cooperandhunter.us), where you can find submittals, leaflets, videos and all technical specifications of your unit.



## Step 1

On the website [cooperandhunter.us](http://cooperandhunter.us), type in your unit model number into the search field and click enter.

## Step 2

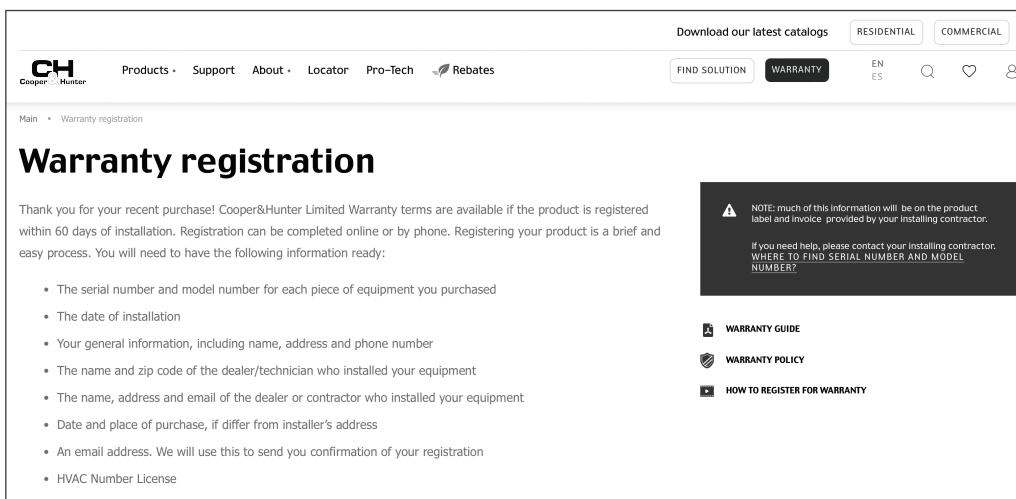
Make sure the unit that appears in your search results matches your unit and click on it for more details.

## Step 3

On the detail page of your unit you will be able to view the technical specifications, description and additional documents, such as Submittals, Leaflets and Videos about your unit.

# Warranty registration

It is important to register your unit's warranty. This will provide more security and agility whenever you need to request technical support from **Cooper&Hunter**.



## Step 1

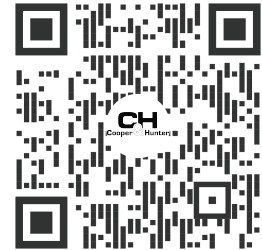
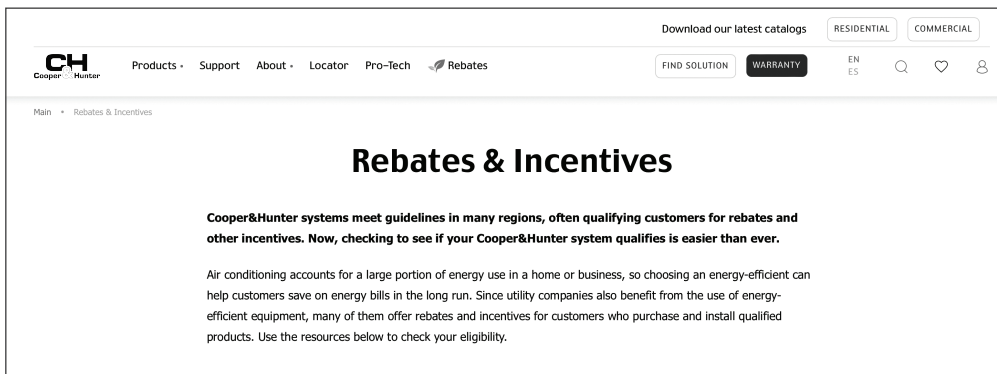
Visit the warranty registration page at [cooperandhunter.us/warranty](http://cooperandhunter.us/warranty) and follow the steps to register a new unit. For more information on the warranty terms and policies, see pages at the end of your user manual.

## Step 2

Complete the entire warranty registration form, including the information of the licensed technician who installed your equipment. Once complete, you will receive a confirmation email stating your application to register your unit has been submitted.

# How to apply for the rebate program

Almost all **Cooper&Hunter** equipment is eligible for the rebate program. Visit **our website** to see if the rebates apply to your location.



## Step 1

Go to [cooperandhunter.us/rebates](https://cooperandhunter.us/rebates) to add your zip code and select your outdoor unit to see if your unit qualifies for the rebate.

## Step 2

See the list of available rebates and instructions on how to apply for each available rebate.

## Our Commitment to Innovation and Efficiency

At **Cooper&Hunter**, innovation is at the heart of everything we do. We continuously invest in research and development to bring you the most advanced, reliable, and energy-efficient HVAC solutions. Our goal is to lead the industry in environmental and energy efficiency, and we will spare no effort to achieve this.

We are proud to offer products that, not only meet, but exceed the highest quality standards. Our dedication to technological innovation ensures that you receive the best possible performance and value from your HVAC systems.

## Explore more

For more information, including tutorials and updates, visit our official YouTube channel, Instagram and Facebook page. Simply search our social media to access a variety of helpful videos and guides.



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## **Read this manual**

Inside you'll find many helpful hints on how to use and maintain your air conditioner properly. Just a little preventive care on your part can save you a great deal of time and money over the life of your air conditioner. These instructions may not cover every possible condition of use, so common sense and attention to safety is required when installing, operating and maintaining this product.

# SAFETY PRECAUTIONS

It is really important you read Safety Precautions Before Operation and Installation. Incorrect installation due to ignoring instructions can cause serious damage or injury. The seriousness of potential damage or injuries is classified as either a WARNING or CAUTION.

## Explanation of Symbols



### WARNING

This symbol indicates the possibility of personal injury or loss of life.



### CAUTION

This symbol indicates the possibility of property damage or serious consequences.

## ⚠ ELECTRICAL WARNINGS

- Only use the specified wire. If the wire is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The product must be properly grounded at the time of installation, or electric shock may occur.
- For all electrical work, follow all local and national wiring standards, regulations, and the Installation Manual. Connect cables tightly, and clamp them securely to prevent external forces from damaging the terminal. Improper electrical connections can overheat and cause fire, and may also cause shock. All electrical connections must be made according to the Electrical Connection Diagram located on the panels of the indoor and outdoor units.
- All wiring must be properly arranged to ensure that the control board cover can close properly. If the control board cover is not closed properly, it can lead to corrosion and cause the connection points on the terminal to heat up, catch fire, or cause electrical shock.
- Disconnection must be incorporated in the fixed wiring in accordance with the NEC, CEC or local codes.
- Do not share the electrical outlet with other appliances. Unit must be installed on dedicated electrical circuit.

## WARNINGS FOR PRODUCT INSTALLATION

- Turn off the air conditioner and disconnect the power before performing any installation or repairs. Failure to do so can cause electric shock.
- Installation must be performed by an authorized dealer or specialist according to the installation instructions. Improper installation can cause water damage, electrical hazard or fire. Contact an authorized service technician for repair or maintenance.
- This appliance shall be installed in accordance with national wiring regulations. Only use the included accessories, parts, and specified parts for installation.
- Using non-standard parts can cause water leakage, electrical shock, fire, and can cause the unit to fail.
- Install the unit in a firm location that can support the unit's weight. If the chosen location cannot support the unit's weight, or the installation is not done properly, the unit may drop and cause serious injury and damage.
- Install drainage piping according to the instructions in this manual. Improper drainage may cause water damage to your home and property.
- For units that have an auxiliary electric heater, do not install the unit within 1 meter (3 feet) of any combustible materials.
- For the units that have a wireless network function, the USB device access, replacement, maintenance operations must be carried out by professional staff.
- Do not install the unit in a location that may be exposed to combustible gas leaks. If combustible gas accumulates around the unit, it may cause fire.
- Do not turn on the power until all work has been completed.
- When moving or relocating the air conditioner, consult experienced service technicians for disconnection and reinstallation of the unit.
- How to install the appliance to its support, please read the information for details in "indoor unit installation" and "outdoor unit installation" sections.

## TAKE NOTE OF FUSE SPECIFICATIONS

The air conditioner's circuit board (PCB) is designed with a fuse to provide overcurrent protection. The specifications of the fuse are printed on the circuit board, for example : T3.15AL/250VAC, T5AL/250VAC, T3.15A/250VAC, T5A/250VAC, T20A/250VAC, T30A/250VAC,etc.

**NOTE:** Only the blast-proof ceramic fuse can be used.

## WARNINGS FOR CLEANING AND MAINTENANCE

- Turn off the device and disconnect the power before cleaning. Failure to do so can cause electrical shock.
- **Do not** clean the air conditioner with excessive amounts of water.
- **Do not** clean the air conditioner with combustible cleaning agents. Combustible cleaning agents can cause fire or deformation.

## **⚠ WARNING FOR USING FLAMMABLE REFRIGERANT**

1. Installation (Space)
  - That the installation of pipe-work shall be kept to a minimum.
  - That pipe-work shall be protected from physical damage.
  - Where refrigerant pipes shall be compliance with national gas regulations.
  - That mechanical connections shall be accessible for maintenance purposes.
  - In cases that require mechanical ventilation, ventilation openings shall be kept clear of obstruction.
  - When disposing of the product is used, be based on national regulations, properly processed.
2. Servicing
  - Any person who is involved with working on or breaking into a refrigerant circuit should hold a current valid certificate from an industry-accredited assessment authority, which authorises their competence to handle refrigerants safely in accordance with an industry recognized assessment specification.
3. Maintenance and repair requiring the assistance of other skilled personnel shall be carried out under the supervision of the person competent in the use of flammable refrigerants.
4. Do not use any means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.
5. The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater).
6. Be more careful that foreign matter(oil, water,etc) does not enter the piping. Also, when storing the piping, securely seal the opening by pinching, taping, etc.
7. Do not pierce or burn.
8. Be aware that refrigerants may not contain an odor.
9. All working procedure that affects safety means shall only be carried by competent persons.
10. Appliance shall be stored in a well ventilated area where the room size corresponds to the room area as specific for operation.
11. The appliance shall be stored so as to prevent mechanical damage from occurring.
12. Joints shall be tested with detection equipment with a capability of 5 g/year of refrigerant or better, with the equipment in standstill and under operation or under a pressure of at least these standstill or operation conditions after installation. Detachable joints shall NOT be used in the indoor side of the unit (brazed, welded joint could be used).

## NOTE ABOUT FUSE SPECIFICATIONS

- The air conditioner's circuit board (PCB) may be designed with a fuse to provide overcurrent protection. This fuse must be replaced with an identical component.
- The specifications of the fuse, if equipped, are printed on the circuit board, examples of which are T5A/250VAC and T10A/250VAC.

## NOTE ABOUT FLUORINATED GASES

- This air-conditioning unit contains fluorinated greenhouse gases. For specific information on the type of gas and the amount, please refer to the relevant label on the unit itself or the "Owner's Manual - Product Fiche" in the packaging of the outdoor unit.
- Installation, service, maintenance and repair of this unit must be performed by a certified technician.
- Product uninstallation and recycling must be performed by a certified technician.
- When the unit is checked for leaks, proper record-keeping of all checks is strongly recommended.

The allowed static pressure range of the air conditioner on site refer to the table below.

MODEL	18-24K	33-36K	48-55K
PRESSURE	0-1.2 in.wc.(0-300Pa)	0-1.2 in.wc.(0-300Pa)	0-1.2 in.wc.(0-300Pa)

**NOTE:** The static pressure value measured at maximum airflow should not exceed 1.2 in. wc (300Pa), otherwise it may cause serious consequences such as unstable airflow fluctuations or unit damage. System design should allow for the increased resistance of filters as they become dirty.

The data below represents the static pressures at full required air flow used for AHRI testing.

MODEL	18-24K	33-36K	48-55K
PRESSURE (After January 1, 2023)	0.5 in.wc.(125Pa)	0.5 in.wc.(125Pa)	0.5 in.wc.(125Pa)

## Room size restriction

The appliances are connected via an air duct system to one or more rooms, the bottom of the air outlet of the air duct in the room should be at a height  $\geq 7.3$ ft from the floor. In UL/CSA 60335-2-40, the R454B refrigerant belongs to mildly flammable refrigerants, which will limit the room area of the system service. Similarly, the total amount of refrigerant in the system should be less than or equal to the maximum allowable refrigerant charge, which depends on the room area serviced by the system.

## **NOTE**

The abbreviations in this section are explained as follows :

Mc: The actual refrigerant charge in the system.

A: the actual room area where the appliance is installed.

Amin: The required minimum room area.

Mmax: The allowable maximum refrigerant charge in a room.

Qmin: The minimum circulation airflow.

Anvmin The minimum opening area for connected rooms.

TAmin: The total area of the conditioned space (For appliances serving one or more rooms with an air duct system).

TA: The total area of the conditioned space connected by air ducts.

## **For R454B refrigerant charge amount and minimum room area:**

The machine you purchased may be one of the types in the table below. The indoor and outdoor units are designed to be used together. Please check the machine you purchased. The minimum room area of operating or storage should be as specified in the following table:

Model	Indoor unit	Outdoor unit
18K(115/208-230V)	CH-PQ18AHU	CH-PQ18-230VO
24K(115/208-230V)	CH-PQ24AHU	CH-PQ24-230VO
33K(115/208-230V)	CH-PQ33AHU	CH-PQ33-230VO
36K(115/208-230V)	CH-PQ36AHU	CH-PQ36-230VO
48K(115/208-230V)	CH-PQ48AHU	CH-PQ48-230VO
55K(115/208-230V)	CH-PQ55AHU	CH-PQ55-230VO

M <sub>c</sub> or M <sub>REL</sub> [oz/kg]	T <sub>Amin</sub> [ft <sup>2</sup> /m <sup>2</sup> ]	M <sub>c</sub> or M <sub>REL</sub> [oz/kg]	T <sub>Amin</sub> [ft <sup>2</sup> /m <sup>2</sup> ]	M <sub>c</sub> or M <sub>REL</sub> [oz/kg]	T <sub>Amin</sub> [ft <sup>2</sup> /m <sup>2</sup> ]	M <sub>c</sub> or M <sub>REL</sub> [oz/kg]	T <sub>Amin</sub> [ft <sup>2</sup> /m <sup>2</sup> ]
<=62.7/1.776	12/1.1	134/3.8	126/11.67	211.6/6.0	198/18.43	289.2/8.2	271/25.18
63.5/1.8	60/5.53	141.1/4	132/12.29	218.7/6.2	205/19.04	296.3/8.4	278/25.8
70.5/2	66/6.14	148.1/4.2	139/12.9	225.8/6.4	212/19.66	303.4/8.6	284/26.41
77.6/2.2	73/6.76	155.2/4.4	145/13.51	232.8/6.6	218/20.27	310.4/8.8	291/27.63
84.6/2.4	79/7.37	162.2/4.6	152/14.13	239.9/6.8	225/20.88	317.5/9.0	298/27.64
91.7/2.6	86/7.99	169.3/4.8	159/14.74	246.9/7.0	231/21.5	324.5/9.2	304/28.26
98.8/2.8	93/8.6	176.4/5	165/15.36	254/7.2	238/22.11	331.6/9.4	311/28.87
105.8/3	99/9.21	183.4/5.2	172/15.97	261/7.4	245/22.73	338.6/9.6	317/29.48
112.9/3.2	106/9.83	190.5/5.4	179/16.58	268.1/7.6	251/23.34	345.7/9.8	324/30.10
119.9/3.4	112/10.44	197.5/5.6	185/17.2	275.1/7.8	258/23.96	352.7/10.0	331/30.71
127/3.6	119/11.06	204.6/5.8	192/17.81	282.2/8.0	264/24.57		

Area formula	<p><b>T<sub>Amin</sub></b> is the required minimum room area in ft<sup>2</sup>/m<sup>2</sup></p> <p><b>M<sub>c</sub></b> is the actual refrigerant charge in the system in oz/kg</p> <p><b>M<sub>REL</sub></b> is the refrigerant releasable charge in oz/kg</p> <p><b>h<sub>inst</sub></b> is the height of the bottom of the appliance relative to the floor of the room after installation.</p> <p><b>WARNING:</b> The minimum room area or minimum room area of conditioned space is based on releasable charge and total system refrigerant charge.</p>
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When the unit detects a refrigerant leak, the minimum airflow of the indoor unit is as follows:

Model	18K	24K	33K	36K	48K	55K
Nominal air volume	400CFM (680m <sup>3</sup> /h)	400CFM (680m <sup>3</sup> /h)	447CFM (760m <sup>3</sup> /h)	541CFM (920m <sup>3</sup> /h)	706CFM (1200m <sup>3</sup> /h)	824CFM (1400m <sup>3</sup> /h)

## 1. Installation (where refrigerant pipes are allowed)

- Any person who is involved with working on or breaking into a refrigerant circuit should hold a current valid certificate from an industry-accredited assessment authority, which authorizes their competence to handle refrigerants safely in accordance with an industry recognized assessment specification.
- Maintenance and repair requiring the assistance of other skilled personnel shall be carried out under the supervision of the person competent in the use of flammable refrigerants.
- That the installation of pipe-work shall be kept to a minimum.
- That pipe-work shall be protected from physical damage.
- Where refrigerant pipes shall be compliance with national gas regulations.
- That mechanical connections shall be accessible for maintenance purposes.
- Be more careful that foreign matter (oil, water, etc) does not enter the piping. Also, when storing the piping, securely seal the opening by pinching, taping, etc.
- All working procedure that affects safety means shall only be carried by competent persons.
- Appliance shall be stored in a well ventilated area where the room size corresponds to the room area as specified for operation.
- Joints shall be tested with detection equipment with a capability of 5 g/year of refrigerant or better, with the equipment in standstill and under operation or under a pressure of at least these standstill or operation conditions after installation. Detachable joints shall NOT be used in the indoor side of the unit (brazed, welded joint could be used).
- In cases that require mechanical ventilation, ventilation openings shall be kept clear of obstruction.
- LEAK DETECTION SYSTEM installed. Unit must be powered except for service. For the unit with refrigerant sensor, when the refrigerant sensor detects refrigerant leakage, the indoor unit will display a error code and emit a buzzing sound, the compressor of outdoor unit will immediately stop, and the indoor fan will start running. The service life of the refrigerant sensor is 15 years. When the refrigerant sensor malfunctions, the indoor unit will display the error code "FHCC". The refrigerant sensor can not be repaired and can only be replaced by the manufacturer. It shall only be replaced with the sensor specified by the manufacturer.

## 2. When a **FLAMMABLE REFRIGERANT** is used, the requirements for installation space of appliance and/or ventilation requirements are determined according to

- the mass charge amount (M) used in the appliance,
- the installation location,
- the type of ventilation of the location or of the appliance.
- piping material, pipe routing, and installation shall include protection from physical damage in operation and service, and be in compliance with national and local codes and standards, such as ASHRAE 15, IAPMO Uniform Mechanical Code, ICC International Mechanical Code, or CSA B52. All field joints shall be accessible for inspection prior to being covered or enclosed.
- that protection devices, piping, and fittings shall be protected as far as possible against adverse environmental effects, for example, the danger of water collecting and freezing in relief pipes or the accumulation of dirt and debris;
- that piping in refrigeration systems shall be so designed and installed to minimize the likelihood of hydraulic shock damaging the system;
- that steel pipes and components shall be protected against corrosion with a rustproof coating before applying any insulation;
- that precautions shall be taken to avoid excessive vibration or pulsation;
- the minimum floor area of the room shall be mentioned in the form of a table or a single figure without reference to a formula;
- after completion of field piping for split systems, the field pipework shall be pressure tested with an inert gas and then vacuum tested prior to refrigerant charging, according to the following requirements:

- a. The minimum test pressure for the low side of the system shall be the low side design pressure and the minimum test pressure for the high side of the system shall be the high side design pressure, unless the high side of the system can not be isolated from the low side of the system in which case the entire system shall be pressure tested to the low side design pressure.
- b. The test pressure after removal of pressure source shall be maintained for at least 1 h with no decrease of pressure indicated by the test gauge, with test gauge resolution not exceeding 5% of the test pressure.
- c. During the evacuation test, after achieving a vacuum level specified in the manual or less, the refrigeration system shall be isolated from the vacuum pump and the pressure shall not rise above 1500 microns within 10 min. The vacuum pressure level shall be specified in the manual, and shall be the lessor of 500 microns or the value required for compliance with national and local codes and standards, which may vary between residential, commercial, and industrial buildings.
  - field-made refrigerant joints indoors shall be tightness tested according to the following requirements: The test method shall have a sensitivity of 5 grams per year of refrigerant or better under a pressure of at least 0.25 times the maximum allowable pressure. No leak shall be detected.

### **3 . Qualification of workers**

Any maintenance, service and repair operations must be required qualification of the working personnel. Every working procedure that affects safety means shall only be carried out by competent persons that joined the training and achieved competence should be documented by a certificate. The training of these procedures is carried out by national training organizations or manufacturers that are accredited to teach the relevant national competency standards that may be set in legislation. All training shall follow the ANNEX HH requirements of UL 60335-2-40 4th Edition.

Examples for such working procedures are:

- breaking into the refrigerating circuit;
- opening of sealed components;
- opening of ventilated enclosures.

### **4. Checks to the area**

Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimised. For repair to the refrigerating system, the following precautions shall be complied with prior to conducting work on the system.

### **5. Work procedure**

Works shall be undertaken under a controlled procedure so as to minimise the risk of a flammable gas or vapour being present while the work is being performed.

### **6. General work area**

All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out. work in confined spaces shall be avoided.

### **7. Checking for presence of refrigerant**

The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres. Ensure that the leak detection equipment being used is suitable for use with flammable refrigerants, i.e. no sparking, adequately sealed or intrinsically safe.

### **8. Presence of fire extinguisher**

If any hot work is to be conducted on the refrigeration equipment or any associated parts, appropriate fire extinguishing equipment shall be available to hand. Have a dry power or CO2 fire extinguisher adjacent to the charging area.

## **9. No ignition sources**

No person carrying out work in relation to a REFRIGERATING SYSTEM which involves exposing any pipe work shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion. All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which refrigerant can possibly be released to the surrounding space. Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks. "No Smoking" signs shall be displayed.

## **10. Ventilated area**

Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out. The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.

## **11. Checks to the refrigeration equipment**

Where electrical components are being changed, they shall be fit for the purpose and to the correct specification. At all times the manufacturer's maintenance and service guidelines shall be followed. If in doubt consult the manufacturer's technical department for assistance. The following checks shall be applied to installations using FLAMMABLE REFRIGERANTS:

- the actual refrigerant charge is in accordance with the room size within which the refrigerant containing parts are installed;
- the ventilation machinery and outlets are operating adequately and are not obstructed;
- if an indirect refrigerating circuit is being used, the secondary circuits shall be checked for the presence of refrigerant;
- marking to the equipment continues to be visible and legible, marking and signs that are illegible shall be corrected;
- refrigeration pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are suitably protected against being so corroded.

## **12. Checks to electrical devices**

Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures. If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with. If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used. This shall be reported to the owner of the equipment so all parties are advised.

### **Initial safety checks shall include:**

- that capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking;
- that there are no live electrical components and wiring are exposed while charging, recovering or purging the system;
- that there is continuity of earth bonding;
- Sealed electrical components shall be replaced if damaged;
- Intrinsically safe components must be replaced if damaged.

## **13. Wiring**

Check that wiring will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

#### **14. Detection of flammable refrigerants**

Under no circumstances shall potential sources of ignition be used in the searching for or detection of refrigerant leaks. A halide torch (or any other detector using a naked flame) shall not be used.

The following leak detection methods are deemed acceptable for refrigerant systems. Electronic leak detectors may be used to detect refrigerant leaks but, in the case of FLAMMABLE REFRIGERANTS, the sensitivity may not be adequate, or may need re-calibration. (Detection equipment shall be calibrated in a refrigerant-free area.) Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used. Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed, and the appropriate percentage of gas (25 % maximum) is confirmed. Leak detection fluids are also suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.

**NOTE** Examples of leak detection fluids are

- bubble method.

If a leak is suspected, all naked flames shall be removed/extinguished.

If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak. See the following instructions of removal of refrigerant.

#### **15. Removal and evacuation**

When breaking into the refrigerant circuit to make repairs - or for any other purpose conventional procedures shall be used. However, for flammable refrigerants it is important that best practice be followed, since flammability is a consideration.

The following procedure shall be adhered to:

- safely remove refrigerant following local and national regulations;
- evacuate;
- purge the circuit with inert gas (optional for A2L);
- evacuate (optional for A2L);
- continuously flush or purge with inert gas when using flame to open circuit; and open the circuit.

The refrigerant charge shall be recovered into the correct recovery cylinders if venting is not allowed by local and national codes. For appliances containing flammable refrigerants, the system shall be purged with oxygen-free nitrogen to render the appliance safe for flammable refrigerants. This process might need to be repeated several times. Compressed air or oxygen shall not be used for purging refrigerant systems.

For appliances containing flammable refrigerants, refrigerants purging shall be achieved by breaking the vacuum in the system with oxygen-free nitrogen and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum (optional for A2L). This process shall be repeated until no refrigerant is within the system (optional for A2L). When the final oxygen-free nitrogen charge is used, the system shall be vented down to atmospheric pressure to enable work to take place.

The outlet for the vacuum pump shall not be close to any potential ignition sources, and ventilation shall be available.

## 17. Charging procedures

In addition to conventional charging procedures, the following requirements shall be followed:

Works shall be undertaken with appropriate tools only (In case of uncertainty, please consult the manufacturer of the tools for use with flammable refrigerants) Ensure that contamination of different refrigerants does not occur when using charging equipment. Hoses or lines shall be as short as possible to minimize the amount of refrigerant contained in them.

Cylinders shall be kept upright.

Ensure that the refrigeration system is earthed prior to charging the system with refrigerant.

Label the system when charging is complete(if not already).

Extreme care shall be taken not to overfill the refrigeration system.

Prior to recharging the system it shall be pressure tested with oxygen free nitrogen (OFN). The system shall be leak tested on completion of charging but prior to commissioning. A follow up leak test shall be carried out prior to leaving the site.

## 18. Decommissioning

Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended good practice that all refrigerants are recovered safely. Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is required prior to re-use of recovered refrigerant. It is essential that electrical power is available before the task is commenced.

a) Become familiar with the equipment and its operation.

b) Isolate system electrically

c) Before attempting the procedure ensure that:

- mechanical handling equipment is available, if required, for handling refrigerant cylinders;
- all personal protective equipment is available and being used correctly;
- the recovery process is supervised at all times by a competent person;
- recovery equipment and cylinders conform to the appropriate standards.

d) Pump down refrigerant system, if possible.

e) If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.

f) Make sure that cylinder is situated on the scales before recovery takes place.

g) Start the recovery machine and operate in accordance with instructions.

h) Do not overfill cylinders (no more than 80 % volume liquid charge)

i) Do not exceed the maximum working pressure of the cylinder, even temporarily.

j) When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.

k) Recovered refrigerant shall not be charged into another refrigeration system unless it has been cleaned and checked.

## 19. Labeling

Equipment shall be labelled stating that it has been de-commissioned and emptied of refrigerant. The label shall be dated and signed. For appliances containing FLAMMABLE REFRIGERANTS, ensure that there are labels on the equipment stating the equipment contains FLAMMABLE REFRIGERANT.

## 20. Recovery

When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely.

When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed. Ensure that the correct number of cylinders for holding the total system charge is available. All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i. e. special cylinders for the recovery of refrigerant). Cylinders shall be complete with pressure-relief valve and associated shut-off valves in good working order. Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs.

The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of the flammable refrigerant. If in doubt, the manufacturer should be consulted. In addition, a set of calibrated weighing scales shall be available and in good working order. Hoses shall be complete with leak-free disconnect couplings and in good condition.

The recovered refrigerant shall be processed according to local legislation in the correct recovery cylinder, and the relevant waste transfer note arranged. Do not mix refrigerants in recovery units and especially not in cylinders.

If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant. The compressor body shall not be heated by an open flame or other ignition sources to accelerate this process. When oil is drained from a system, it shall be carried out safely.

## 21. Unventilated areas

- An unventilated area where the appliance using FLAMMABLE REFRIGERANTS is installed shall be so constructed that should any refrigerant leak, it will not stagnate so as to create a fire or explosion hazard.

- If appliances connected via an air duct system to one or more rooms with A2L REFRIGERANTS are installed in a room with an area less than  $A_{min}$ , that room shall be without continuously operating open flames (e.g. an operating gas appliance) or other POTENTIAL IGNITION SOURCES (for e.g. an operating electric heater, hot surfaces). A flame-producing device may be installed in the same space if the device is provided with an effective flame arrest.

- Auxiliary devices which may be a POTENTIAL IGNITION SOURCE shall not be installed in the duct work. Examples of such POTENTIAL IGNITION SOURCES are hot surfaces with a temperature exceeding 1 292°F and electric switching devices.

- Only auxiliary devices (such as certificated heater kit) approved by the appliance manufacturer or declared suitable with the refrigerant shall be installed in connecting ductwork.

- For duct connected appliances, false ceilings or drop ceilings may be used as a return air plenum if a REFRIGERANT DETECTION SYSTEM is provided in the appliance and any external connections are also provided with a sensor immediately below the return air plenum duct joint.

- REFRIGERANT SENSORS for REFRIGERANT DETECTION SYSTEMS Shall Only be replaced with sensors specified by the appliance manufacture.

- LEAK DETECTION SYSTEM installed. Unit must be powered except for service.

## 22. Transportation, marking and storage for units that employ flammable refrigerants

### a. General

The following information is provided for units that employ FLAMMABLE REFRIGERANTS.

### b. Transport of equipment containing flammable refrigerants

Attention is drawn to the fact that additional transportation regulations may exist with respect to equipment containing flammable gas. The maximum number of pieces of equipment or the configuration of the equipment permitted to be transported together will be determined by the applicable transport regulations.

### c. Marking of equipment using signs

Signs for similar appliances used in a work area are generally addressed by local regulations and give the minimum requirements for the provision of safety and/or health signs for a work location.

All required signs are to be maintained and employers should ensure that employees receive suitable and sufficient instruction and training on the meaning of appropriate safety signs and the actions that need to be taken in connection with these signs.

The effectiveness of signs should not be diminished by too many signs being placed together.

Any pictograms used should be as simple as possible and contain only essential details.

### d. Disposal of equipment using flammable refrigerants

See national regulations.

### e. Storage of equipment/appliances






The storage of the appliance should be in accordance with the applicable regulations or instructions, whichever is more stringent.

### f. Storage of packed (unsold) equipment

Storage package protection should be constructed in such a way that mechanical damage to the equipment inside the package will not cause a leak of the REFRIGERANT CHARGE.

The maximum number of pieces of equipment permitted to be stored together will be determined by local regulations.





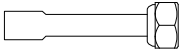




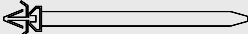

### Explanation of symbols displayed on the indoor unit or outdoor unit

	<b>WARNING</b>	This symbol shows that this appliance used a flammable refrigerant. If the refrigerant is leaked and exposed to an external ignition source, there is a risk of fire.
	<b>CAUTION</b>	This symbol shows that the operation manual should be read carefully.
	<b>CAUTION</b>	This symbol shows that a service personnel should be handling this equipment with reference to the installation manual.
	<b>CAUTION</b>	
	<b>CAUTION</b>	This symbol shows that information is available such as the operating manual or installation manual.

# ACCESSORIES

The air conditioning system comes with the following accessories. Use all of the installation parts and accessories to install the air conditioner. Improper installation may result in water leakage, electrical shock and fire, or equipment failure.

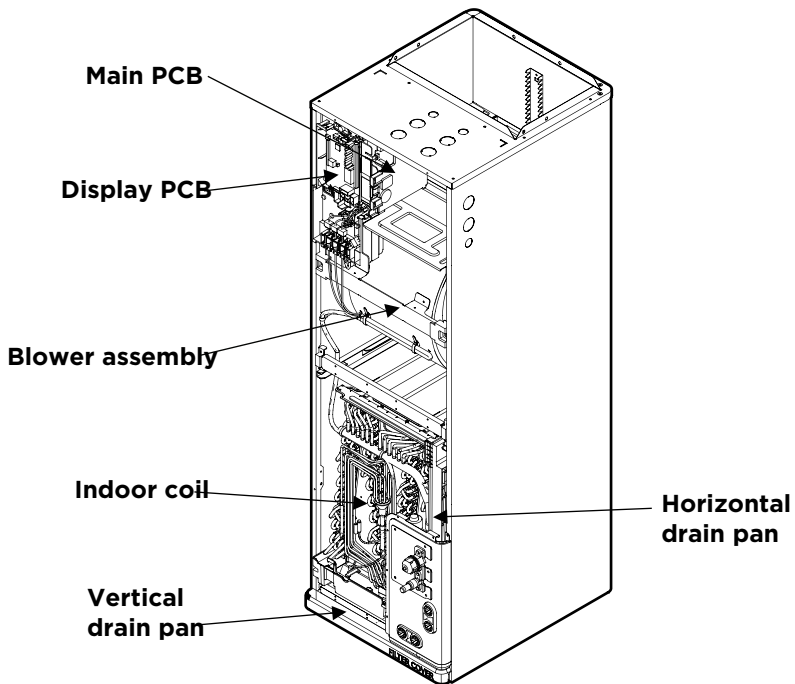
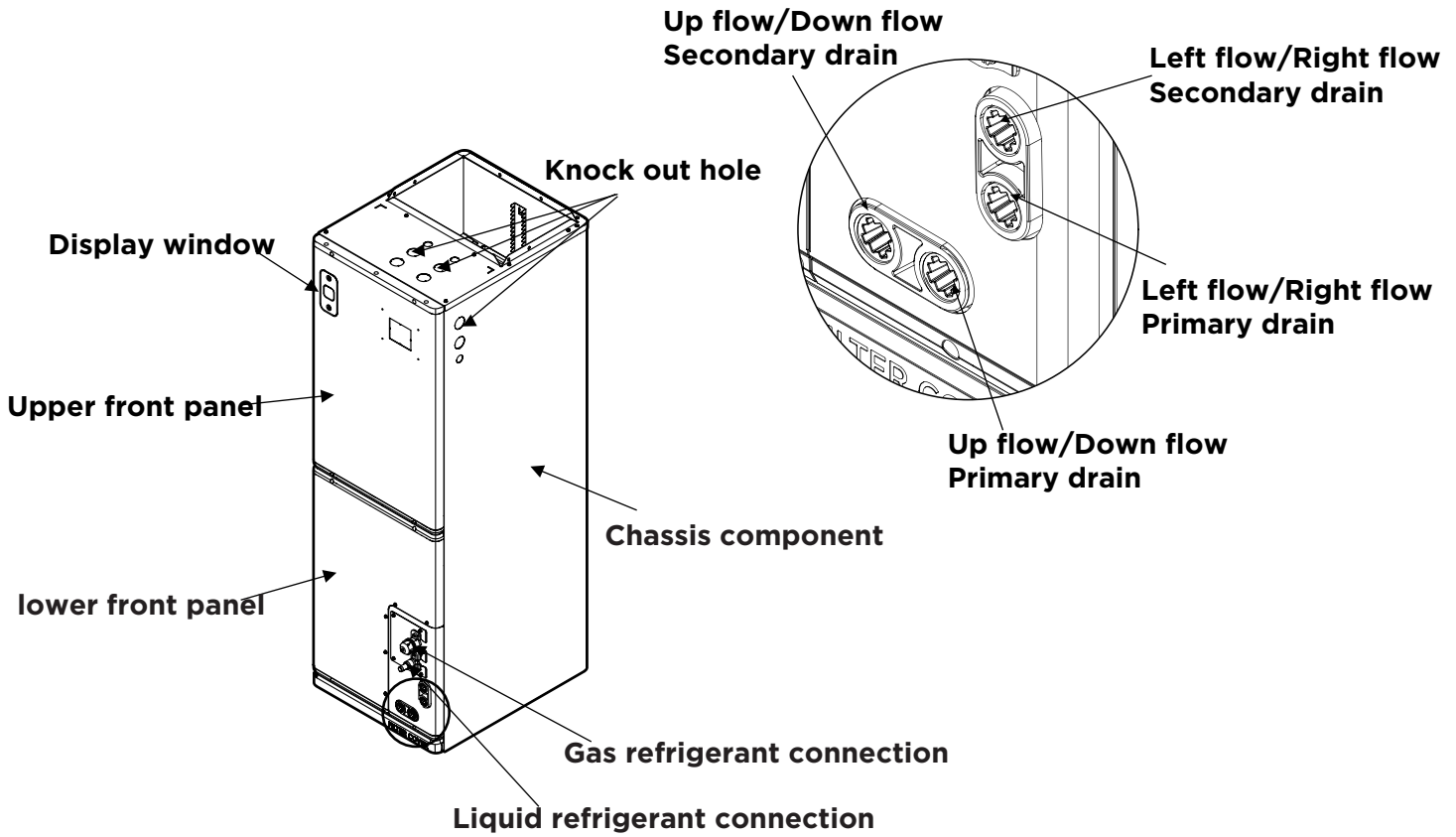
## Accessories (Packed with the indoor unit)

Name	Picture	Quantity
Manual		2
Cable ties (type A)		4
Insulation sleeve		2
Flare nut		2
Braze to flare adapter		2
Remote controller		1
Remote controller holder		1
Battery		2
Wired remote controller		1
Reusable zip ties (type B)		2
Adapter cable		1

### NOTICE

The wired system control functions as an IR receiver for the handheld remote, if the remote is not used it must be retained with the indoor unit to adjust parameters, and for troubleshooting.

# PRODUCT OVERVIEW



# INDOOR UNIT INSTALLATION

## ⚠ CAUTION

Install the indoor and outdoor units, cables and wires at least 3-1/5ft (1m) from televisions or radios to prevent static or image distortion. Depending on the appliances, a 3-1/5ft (1m) distance may not be sufficient.

**The Indoor unit must be electrically grounded per national and local electrical code.**

## Select the installation location of indoor units

### ⚠ WARNING DO NOT



DO NOT install the indoor unit in a moist environment. Excessive moisture can corrode the equipment, electrical components, and cause electrical shorts.



Areas with strong electromagnetic waves.



Coastal areas with high salt content in the air.



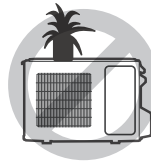
Areas with oil drilling or fracking.



Areas that store flammable materials or gas.



Areas where there may be detergent or other corrosive gases in the air, such as bathrooms, or laundry rooms.



Areas where the air inlet and outlet may be obstructed.



Danger of explosion. Keep flammable materials and vapors, such as gasoline, away from air handler.

### ⚠ WARNING MUST BE INSTALLED IN A LOCATION THAT MEETS THE FOLLOWING REQUIREMENTS:

A stable position

- ☑ Securely install the indoor unit on a structure that can support its weight. If the structure is too weak, the unit may fall and cause personal injury, unit and property damage, or death.

At least 18in(46cm)

- ☑ Place air handler so that heating elements are at least 18 inches (46 cm) above the floor for a garage installation. Failure to follow these instructions can result in death, explosion, or fire.

spaciousness

- ☑ Enough room for installation and maintenance.
- ☑ Enough room for the connecting pipe and drainpipe.

Must support the weight of the indoor unit.

- ☑ The structure that the equipment is suspended from must support the weight of the indoor unit.

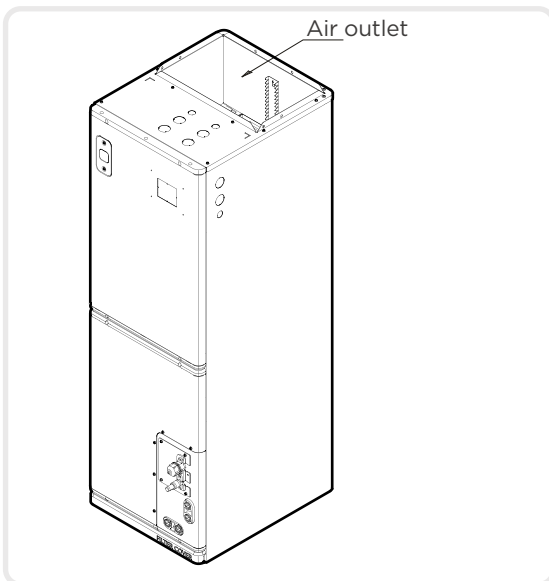
## ⚠ WARNING

There must be an airtight seal between the bottom of the air handler and the return air plenum. Use fiberglass sealing strips, foil duct tape, caulking, or equivalent sealing method between the plenum and the air handler cabinet to ensure a tight seal. Return air must not be drawn from a room where this air handler or any gas-fueled appliance (i.e., water heater), or carbon monoxide-producing device (i.e., wood fireplace) is installed.

## Preparation and precautions for indoor unit installation

### ⚠ WARNING

- Please apply sealant around the places where the wires, refrigerant pipes and condensate pipes enter the cabinet.
- Use duct tape or flexible sealant to seal closed anyspace around the holes where the drain lines exit the cabinet. Warm air must not be allowed to enter through any gaps or holes in the cabinet.



### 💡 NOTICE

- Remove all accessories and packing in the air outlet before installation.

### DUCTWORK ACOUSTICAL TREATMENT

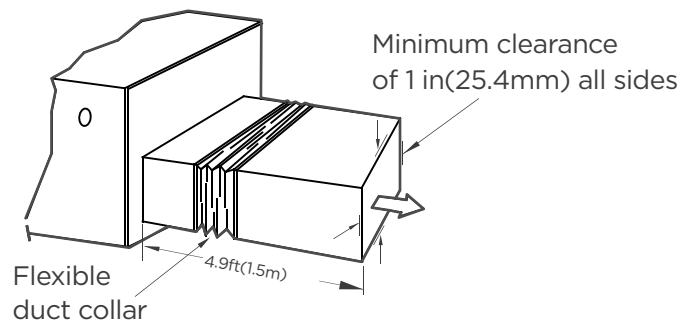
Metal duct systems that do not have a 90 degree elbow and 10ft (3m) of main duct to first branch takeoff may require internal acoustical insulation lining. As an alternative, fibrous ductwork may be used if constructed and installed in accordance with the latest edition of the SMACNA construction standard on fibrous glass ducts. Both acoustical lining and fibrous ductwork shall comply with the National Fire Protection Association as tested by UL Standard 181 for Class 1 air ducts. The air supply and return may be handled in one of several ways; whichever situation is best suited for the installation (See Fig. 6 — on page 6). A large number of issues encountered with split-system installations can be linked to improperly designed or installed duct systems. It is therefore very important that the duct system be properly designed and installed.

Use of flexible duct collars is recommended to minimize the transmission of vibration/noise into the conditioned space. Where the return air duct is short, or where sound is liable to be a problem, sound absorbing glass fiber should be used inside the duct. Insulation of duct work must be installed according to local codes and best practices. The supply air duct should be properly sized by use of a transition to match unit opening. This unit is not designed for non-ducted (free blow) applications.

**NOTE: Duct work should be fabricated and installed in accordance with local and/or national codes.**

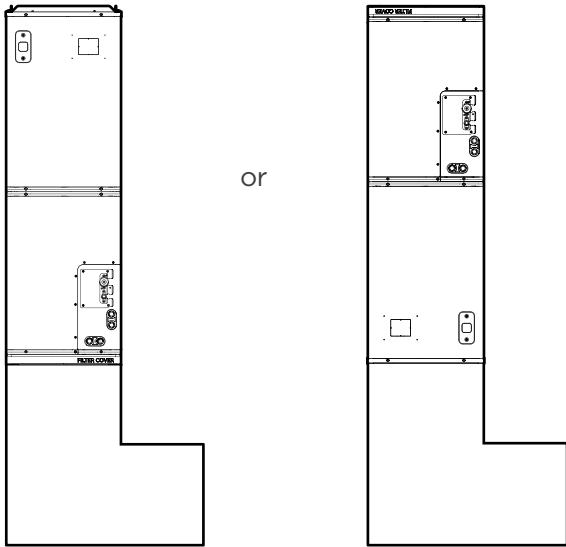
### Recommended Distances Between the Indoor Unit

The distance between the mounted indoor unit should meet the specifications illustrated in the following diagram.



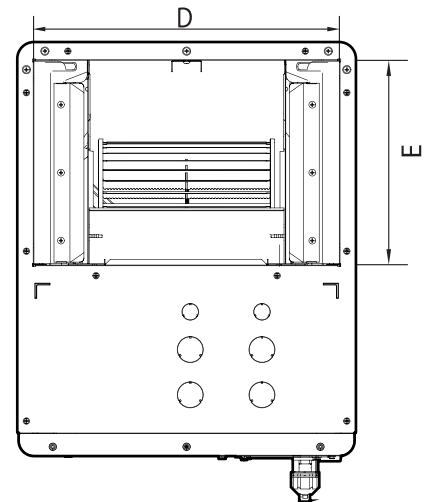
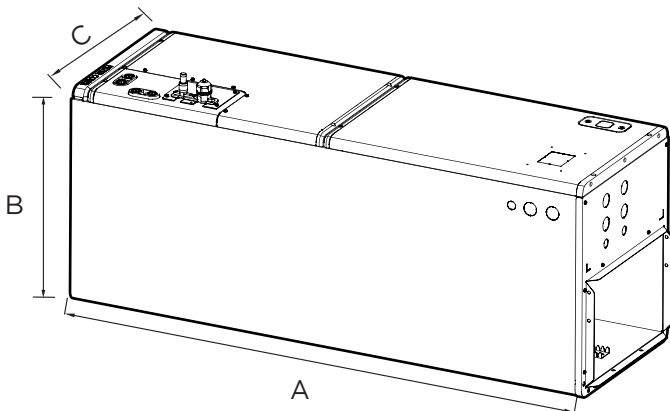
The outlet side pipe length 4.9ft(1.5m).

## Vertical installations



**Fixing instructions:** When installed vertically (upward or downward), the lower end of the air outlet needs to be connected to the L-shaped metal air duct and fastened by screws  
 If return air is to be ducted, install duct flush with floor. Set unit on floor over opening. All return air must pass through the coil.

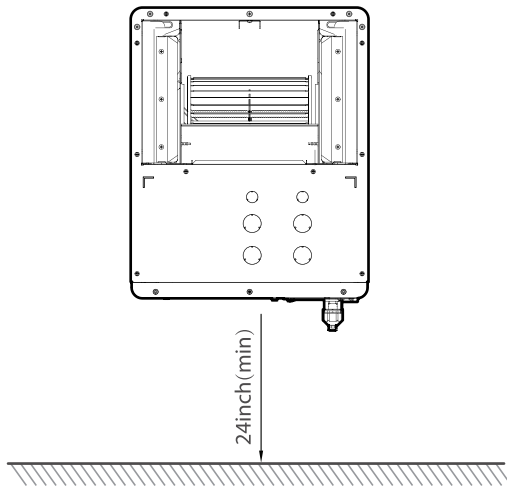
## Indoor unit parts installation size



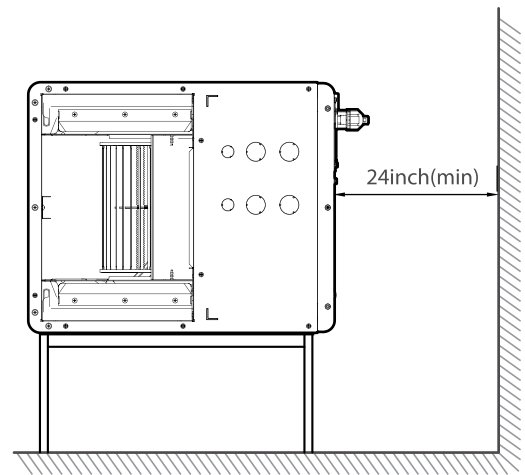
(unit: inch)

Dimensions	Model(Btu/h)	18K-24K	33K-36K	48K-55K
A	inch	49-7/10	54	56
B	inch	21-1/2	21-1/2	21-1/2
C	inch	14-1/2	17-1/2	21-1/2
D	inch	12-63/64	16-1/32	20
E	inch	10-1/4	10-1/4	10-1/4

## Installation Position Requirements



**Vertical installations**



**Horizontal installations**

### ● NOTICE FOR DUCT CONNECTIONS :



It should be assembled in accordance to the instructions.



It should be insulated and use a Vapor Barrier.



It should be Flexible, suspension mounted and not fastened



It should be fabricated and installed in accordance with local and/or national codes.

### More Requirements

- Air supply and return may be handled in one of several ways best suited to the installation (See table for dimensions for duct inlet and outlet connections). The vast majority of problems encountered with combination cooling systems can be linked to improperly designed or installed duct systems. It is therefore highly important to the success of an installation that the duct system be properly designed and installed. Use flexible duct collars to minimize the transmission of vibration/noise into the conditioned space. Where return air duct is short, or where sound could potentially to be a problem, sound absorbing liner should be used inside the duct.
- Duct must be insulated where it runs through an unconditioned space during the cooling season. The use of a vapor barrier is recommended to prevent absorption of moisture from the surrounding air into the insulation.
- The supply air duct connection should be properly sized by use of a transition to match unit opening.
- All ducts should be suspended using flexible hangers and never fastened directly to the structure. This unit is not designed for nonducted (freeblow) applications.
- Duct work should be fabricated and installed in accordance with local and/or national codes.

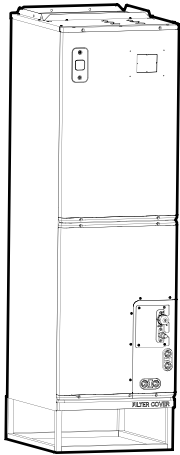
### ⚠ CAUTION

A field-fabricated secondary drain pan, with a drain pipe to the outside of the building, is required in all installations over a finished living space or in any area that may be damaged by overflow from the main drain pan. In some localities, local codes may require a secondary drain pan for any horizontal installation.

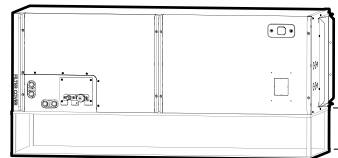
## Selection of installation direction

### Different installation directions

The units can be installed in a vertical (down and up) and Horizontal (right and left) configuration.



Vertical up



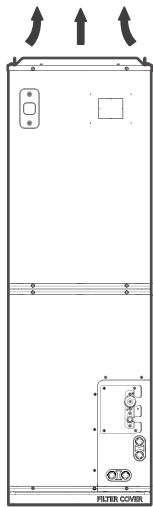
Horizontal

At least  
5in(127mm)

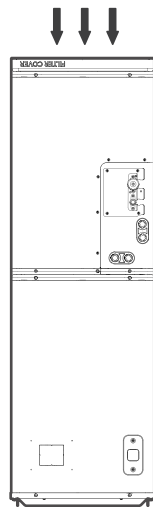
### NOTICE

- For horizontal installation, a secondary drain pan (not supplied) must be installed.
- For horizontal installation, ODU installation requires 5° tilt (drain pipe side in low position).

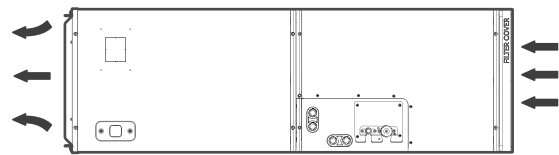
## Airflow direction of different installation directions



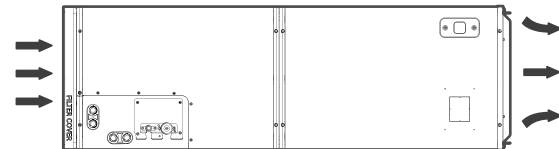
Upflow



Downflow



Horizontal left



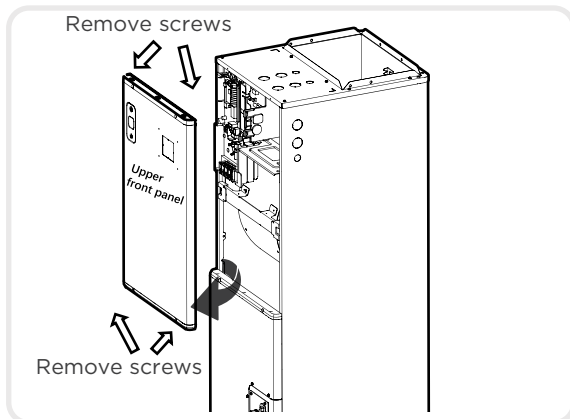
Horizontal right

### NOTICE

- Vertical up and horizontal left installation does not need to change the direction of evaporator.

## Connecting the wire and pipes(pipes and drainage pipes)

Please follow these steps to perform **Vertical down** installation and **Horizontal right** installation:



### Step 1

Remove the four screws and open the upper front panel.

### Step 2

Connect the wires according to the wiring diagram.

### Step 3

Connect the pipes and install the drainage pipes.

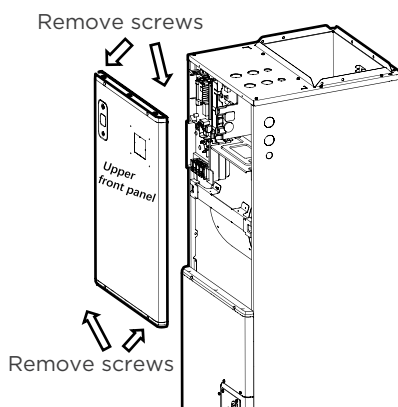
### Step 4

Stick the insulator in the accessories.(Refer to downflow installation)

## Down flow and horizontal left instructions

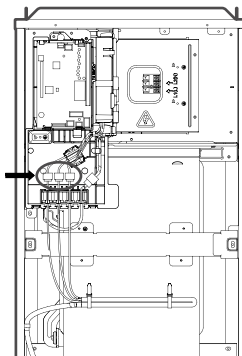
### NOTICE

The unit may be installed in one of the upflow, downflow, horizontal left or horizontal right orientations.



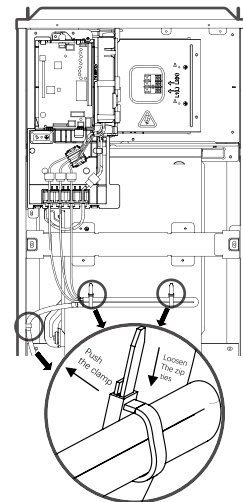
### Step 1

Remove the four screws and open the upper front panel.



### Step 2

Disconnect the connectors.



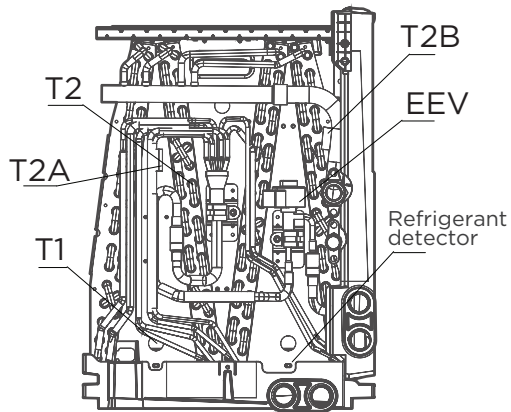
### Step 3

loosen three zip tie (reusable zip tie).

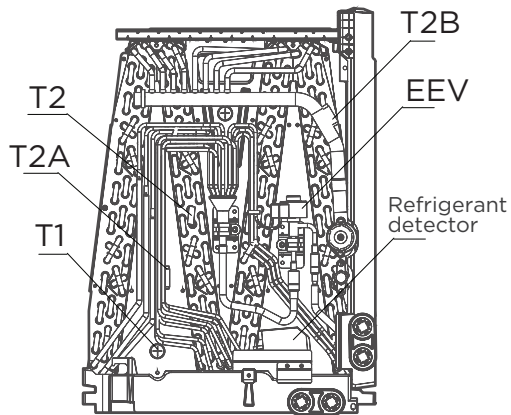
### Step 4

Indication of the position of each temperature sensor of the evaporator:

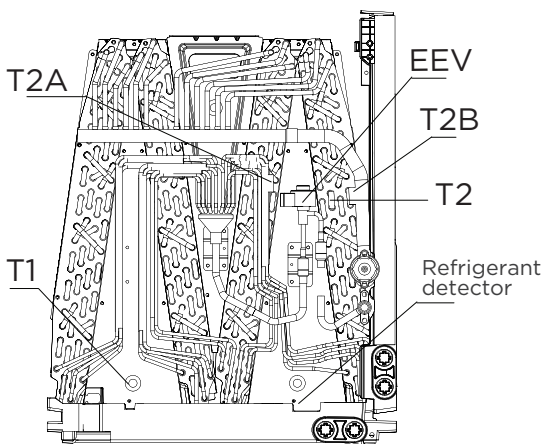
#### 18-24K model



#### 36K model

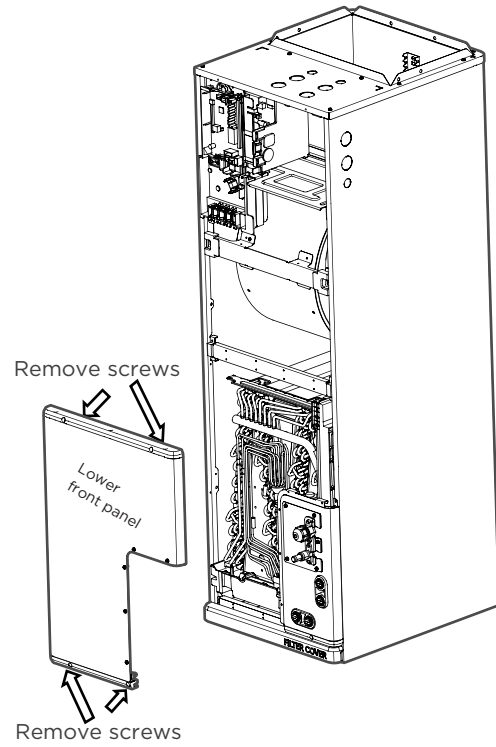


#### 48-60K model



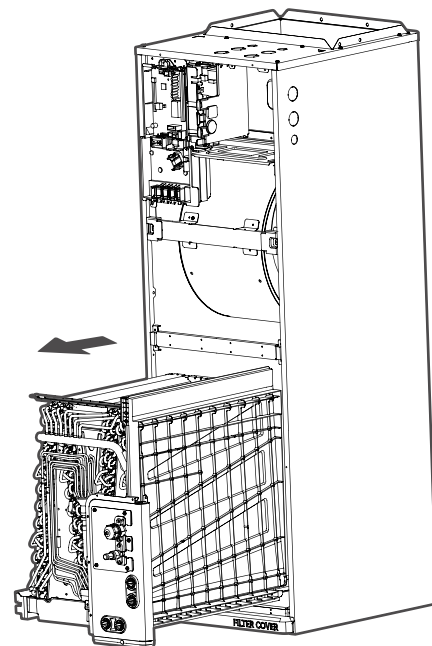
### Step 5

Remove the four screws and open the lower front panel.



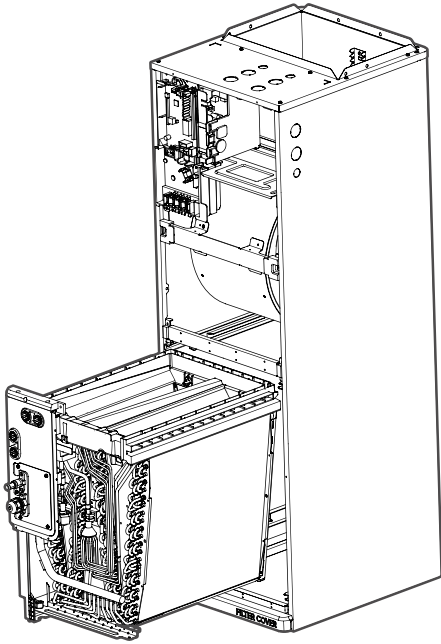
### Step 6

Take out the evaporator, drain pan and rotate 180° (when your equipment need to be vertical downed configuration).



### Step 7

Turn the fan module 180 degree and put it under the coil module. Re-lock the 4 latches.

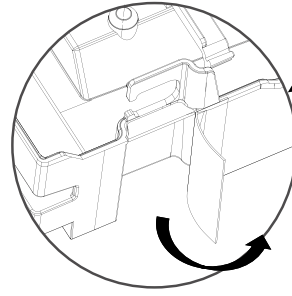
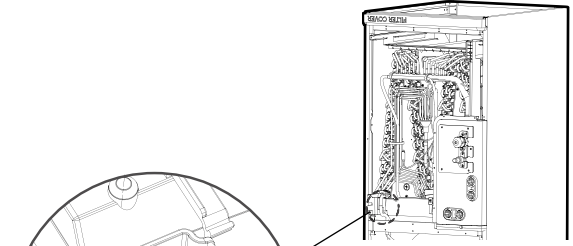
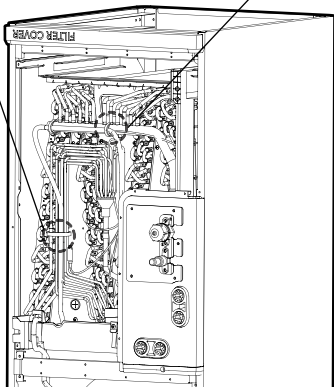
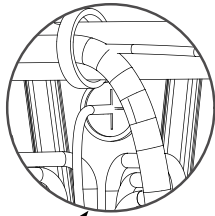
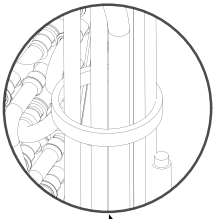


### Step 8

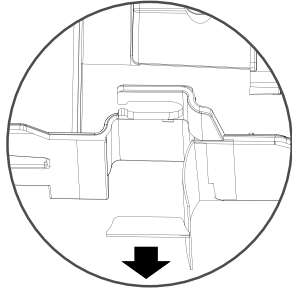
Relocate the wires in the coil module.

Tie the wires with a zip tie (Type A)

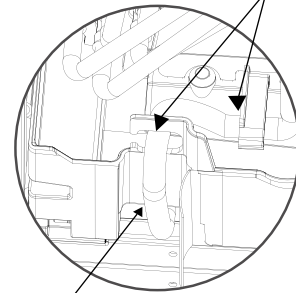
T1 new location



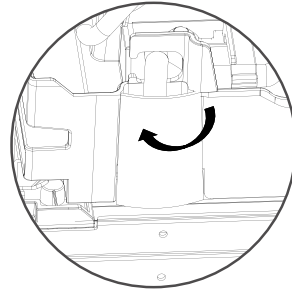
Remove knockouts as shown in the figure.



Fix the wires with two hooks.



Thread the wires through the bottom of the drain pan.



Put the foam back.

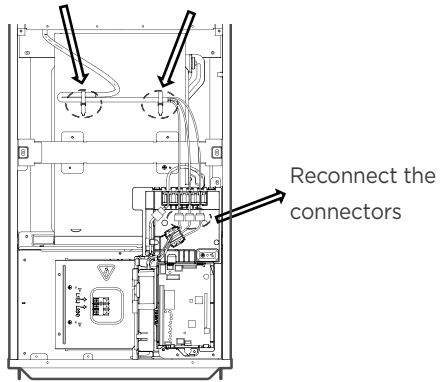
### NOTICE

The wire body needs to pass through the wire groove from the drain pan and be stuck on the hook of the drain pan.

## Step 9

Relocate the wires in the fan module.

Fix the wires with the zip ties of fan housing.



## Step 10

Connect the wires according to the wiring diagram.

## Step 11

Reassemble the upper and lower front panel.

### CAUTION FOR ALL PIPES INSTALLATION

- Insulate all piping to prevent condensation, which could lead to water damage.
- The drainpipe is used to drain water away from the unit. If the drainpipe is bent or installed incorrectly, water may leak and cause a water-level switch malfunction.
- In HEAT mode, the outdoor unit will discharge water. Ensure that the drain hose is placed in an appropriate area to avoid water damage and icy conditions on walkways.
- **DO NOT** pull the drainpipe forcefully. This could disconnect it.

### NOTICE

If installed above a finished living space, a secondary drain pan (as required by many building codes), must be installed under the entire unit and its condensate drain line must be routed to a location such that the user will see the condensate discharge.

## NOTICE ON PURCHASING PIPES

Installation requires pvc pipe or other suitable material per local and national codes, which can be obtained at your local hardware store or dealer.

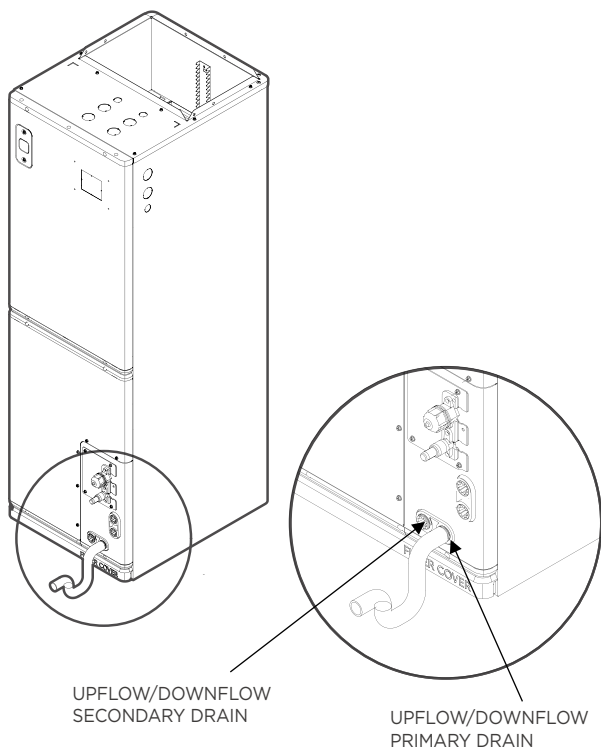
## WARNING

- After removal of drain pan plug(s), check drain hole(s) to verify that drain opening is fully open and free of any debris. Also check to make sure that no debris has fallen into the drain pan during installation that may plug up the drain opening. Seal around the exiting drain pipe, liquid and suction lines to prevent infiltration of humid air.
- On units of this type, where the blower “draws” rather than “blows” air through the coil, traps must be installed in the condensate drain lines (primary and auxiliary, if used). Traps prevent the blower from drawing air through the drain lines into the air supply.

## Vertical Installations

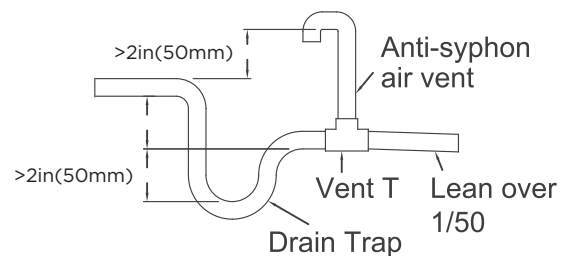
These units operate with a negative pressure at the drain connections and a drain trap is required. The trap needs to be installed as close to the unit as possible. Make sure the top of the trap is below the connection to the drain pan to allow complete drainage of the pan.

### Vertical discharge



## NOTICE

Secondary drain or external drain pan can be mandatory, please refer to local code.



## NOTICE

Horizontal runs must also have an anti-siphon air vent(standpipe) install ahead of the horizontal run to eliminate air trapping.

### NOTE ON DRAINPIPE INSTALLATION

- The Figure shows how to trap or plug all drains during vertical discharge.
- The Figure shows how to trap or plug all drains during right-hand discharge.
- The seal plug are supplied as accessories and should be screwed tightly only by hand.
- Incorrect installation could cause water to flow back into the unit and flood

## CAUTION

- The drainpipe outlet should be at least 2in(5cm) above the ground. If it touches the ground, the unit may become blocked and malfunction.

# REFRIGERANT PIPING CONNECTION

## ⚠ WARNING

All field piping must be completed by a licensed technician and must comply with the local and national regulations.

- When the air conditioner is installed in a small room, measures must be taken to prevent the refrigerant concentration in the room from exceeding the safety limit in the event of refrigerant leakage. If the refrigerant leaks and its concentration exceeds its proper limit, hazards due to lack of oxygen may result.
- When installing the refrigeration system, ensure that air, dust, moisture or foreign substances do not enter the refrigerant circuit. Contamination in the system may cause poor operating capacity, high pressure in the refrigeration cycle, explosion or injury.
- Ventilate the area immediately if there is refrigerant leakage during the installation. Leaked refrigerant gas is both toxic and may be flammable. Ensure there is no refrigerant leakage after completing the installation work.

## Notes on pipe length and elevation

### The maximum length and drop height based on models.(Unit: ft.)

Capacity (Btu/h)	MaxLength of piping	Maximum drop height
	ft.	ft.
18K/24K/33K	164	82
36K	213.2	98.4
48K/55K	246	98.4

Ensure that the length of the refrigerant pipe, the number of bends, and the drop height between the indoor and outdoor units meets the requirements shown in the table next to it:

Name	Model	Pipe specification		Remark
		Liquid Side	Gas Side	
Connecting pipe assembly	18K	ø3/8in(ø9.52mm)	ø3/4in(ø19mm)	Pipes are not included in the accessories and you need to purchase it separately from the local dealer.
	24K	ø3/8in(ø9.52mm)	ø3/4in(ø19mm)	
	33K	ø3/8in(ø9.52mm)	ø3/4in(ø19mm)	
	36K	ø3/8in(ø9.52mm)	ø3/4in(ø19mm)	
	48K	ø3/8in(ø9.52mm)	ø3/4in(ø19mm)	
	55K	ø3/8in(ø9.52mm)	ø3/4in(ø19mm)	

## Connection Instructions—Refrigerant Piping

### ⚠ CAUTION

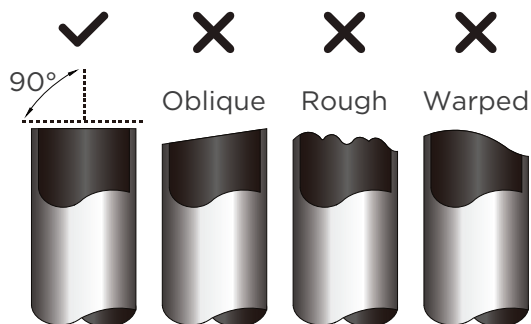
- Insulate both the gas and liquid piping to prevent condensation.

Air Handler Unit Model	Air Handler Unit Connection(in.flare)		Adapter Required at Air Handler Unit(in.flare to braze)
18K-55K	Liquid	3/8	3/8flare→3/8braze
	Gas	3/4	3/4flare→3/4braze

### Step 1: Cut pipes

When preparing refrigerant pipes, take extra care to cut and flare them properly. This will ensure efficient operation and minimize the need for future maintenance.

- Measure the distance between the indoor and outdoor units.
- Using a pipe cutter, cut the pipe a little longer than the measured distance.
- Make sure that the pipe is cut at a perfect 90° angle.



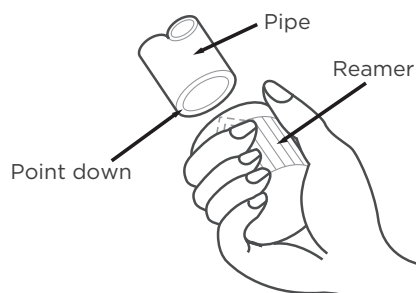
### 💡 DO NOT DEFORM PIPE WHILE CUTTING

Be extra careful not to damage, kink, or deform the pipe while cutting. This will drastically reduce the heating performance.

### Step 2: Remove burrs

Burrs can affect the air-tight seal of refrigerant piping connection. They must be completely removed.

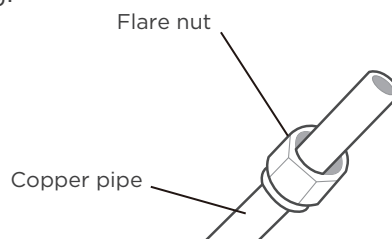
- Hold the pipe at a downward angle to prevent burrs from falling into the pipe.
- Using a reamer or deburring tool, remove all burrs from the cut section of the pipe.



### Step 3: Flare pipe ends

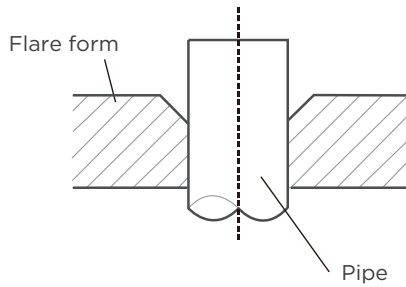
Proper flaring is essential to achieve an airtight seal.

- After removing burrs from cut pipe, seal the ends with PVC tape to prevent foreign materials from entering the pipe.
- Sheath the pipe with insulating material.
- Place flare nuts on both ends of pipe. Make sure they are facing in the right direction, because you can't put them on or change their direction after flaring.



- Remove PVC tape from ends of pipe when ready to perform flaring work.

- Clamp flare form on the end of the pipe. The end of the pipe must extend beyond the flare form.



- Place flaring tool onto the form.
- Turn the handle of the flaring tool clockwise until the pipe is fully flared.

## PIPING EXTENSION BEYOND FLARE FORM

Pipe gauge	Tightening torque	Flare dimension(A)		Flare shape
		Min.	Max.	
Φ3/8in (Φ9.52mm)	32-39 N.m (320-390kgf.cm)	0.52in (13.2mm)	0.53in (13.5mm)	
Φ3/4in (Φ19mm)	67-101 N.m (670-1010kgf.cm)	0.91in (23.2mm)	0.93in (23.7mm)	

- Remove the flaring tool and flare form, then inspect the end of the pipe for cracks and even flaring.

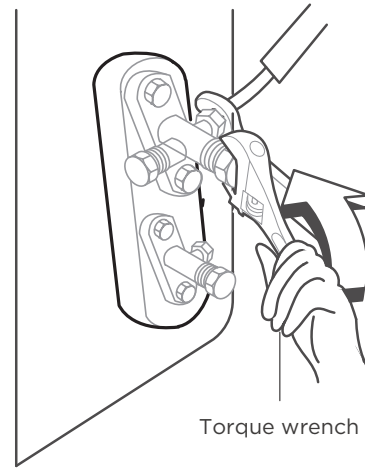
### Step 4: Connect pipes

Connect the copper pipes to the indoor unit first, then connect it to the outdoor unit. You should first connect the low-pressure pipe, then the highpressure pipe.

- When connecting the flare nuts, apply a thin coat of refrigeration oil to the flared ends of the pipes.
- Align the center of the two pipes that you will connect.
- Tighten the flare nut snugly by hand.
- Using a wrench, grip the nut on the unit tubing.
- While firmly gripping the nut, use a torque wrench to tighten the flare nut according to the torque values in above table.

### NOTICE

Use both a spanner and a torque wrench when connecting or disconnecting pipes to/from the unit.



### CAUTION

Ensure to wrap insulation around the piping. Direct contact with the bare piping may result in burns or frostbite.

- Make sure the pipe is properly connected. Over tightening may damage the bell mouth and under tightening may lead to leakage.

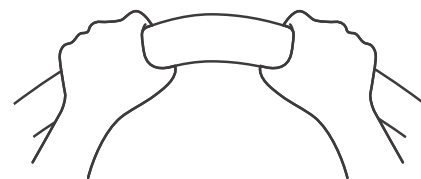
### NOTICE

#### MINIMUM BEND RADIUS

Carefully bend the tubing in the middle according to the diagram below.

**DO NOT** bend the tubing more than 90°.

Use appropriate tool



min-radius 3.9in(100mm)

- After connecting the copper pipes to the indoor unit, wrap the power cable, signal cable and the piping together with binding tape.

### NOTICE

**DO NOT** intertwine or cross the signal cable with any other wiring.

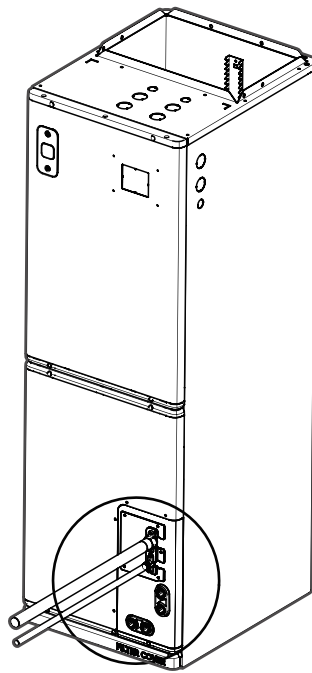
- Thread this pipeline through the wall and connect it to the outdoor unit.
- Insulate all the piping, including the valves of the outdoor unit.

### **⚠ CAUTION**

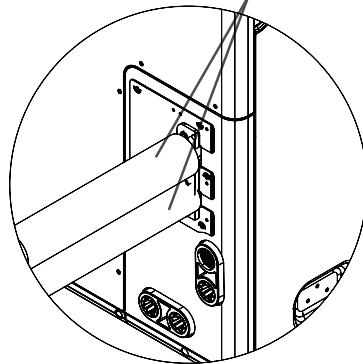
Check to make sure there is no refrigerant leak after completing the installation work. If there is a refrigerant leak, ventilate the area immediately and evacuate the system (refer to the Air Evacuation section of this manual).

## **Air-Handler Air Conditioners Refrigerant Piping Connection**

### **Correct Refrigerant piping Connecting installation methods**



Insulation sleeve



After the unit is installed, wrap the piping and brass fitting with foam tape.

You need to wrap all the connected copper pipes, nuts and other metal parts into the sponge.

# CONFIRMATION OF INDOOR UNIT

## Units without electrical heat

UNIT SIZE	VOLTS-PHASE	Rated current	MCA (Minimum Circuit Ampacity)	BRANCH CIRCUIT	
				MIN WIRE SIZE AWG*	FUSE/CKT BKR AMPS
18K	115/208/230V-1	115V: 4.4A	115V: 5.5A	14#	15.0
		208/230V: 2.5A	208/230V: 3.5A		
24K	115/208/230V-1	115V: 4.4A	115V: 5.5A	14#	15.0
		208/230V: 2.5A	208/230V: 3.5A		
33K	115/208/230V-1	115V: 6.4A	115V: 8.0A	14#	15.0
		208/230V: 4.5A	208/230V: 6.0A		
36K	115/208/230V-1	115V: 6.4A	115V: 8.0A	14#	15.0
		208/230V: 4.5A	208/230V: 6.0A		
48K	115/208/230V-1	115V: 11.5A	115V: 14.5A	14#	15.0
		208/230V: 8.0A	208/230V: 10.0A		
55K	115/208/230V-1	115V: 11.5A	115V: 14.5A	14#	15.0
		208/230V: 8.0A	208/230V: 10.0A		

Use copper wire only to connect unit. If other than uncoated (non-plated) 167°F copper wire (solid wire for 10 AWG and smaller, stranded wire for larger than 10 AWG) is used, consult applicable tables of the National Electric Code (ANSI/NFPA 70).

### NOTICE

The specification may be different between different models, please refer to indoor unit's nameplate. Choose the cable type according to the local electrical codes and regulations. Please choose the right cable size according to the Minimum Circuit Ampacity indicated on the nameplate of the unit.

# WIRING PRECAUTIONS

## ⚠ WARNING

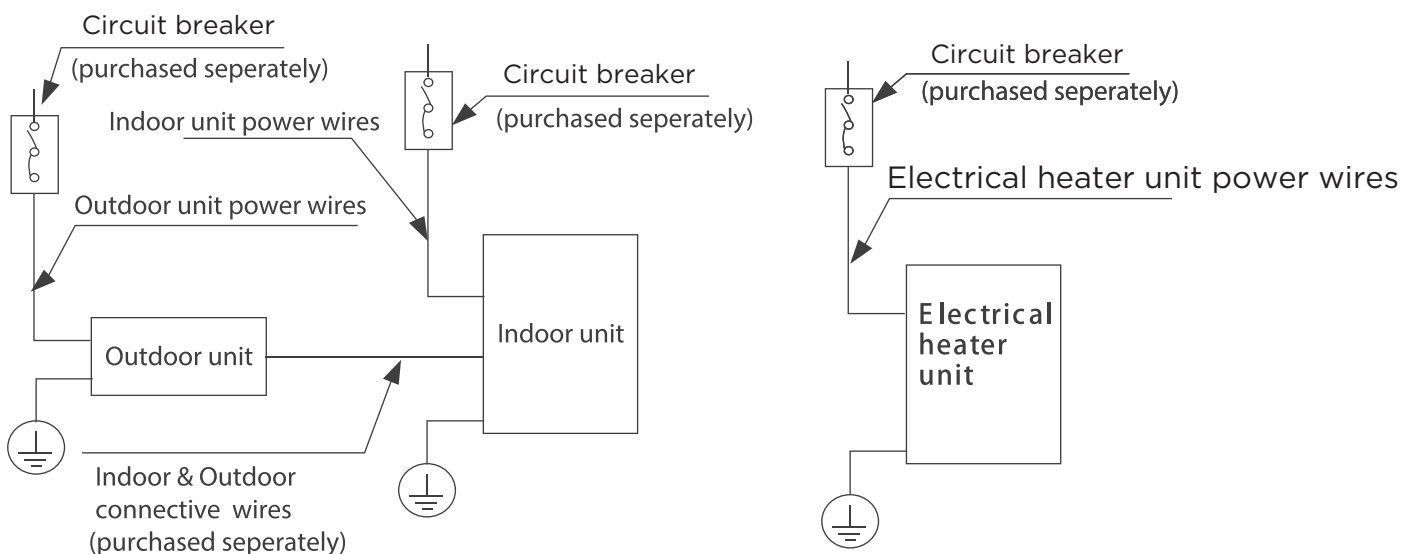
BEFORE PERFORMING ANY ELECTRICAL WORK, READ THESE WARNINGS.

- All wiring must comply with local and national electrical codes, regulations and must be installed by a licensed electrician.
- All electrical connections must be made according to the Electrical Connection Diagram located on the panels of the indoor and outdoor units.
- If there is a serious safety issue with the power supply, stop work immediately. Explain your reasoning to the client, and refuse to install the unit until the safety issue is properly resolved.
- Power voltage should be within 90-110% of rated voltage. Insufficient power supply can cause malfunction, electrical shock, or fire.
- Installation of an external surge suppressor at the outdoor disconnect is recommended.
- If connecting power to fixed wiring, a switch or circuit breaker that disconnects all poles and has a contact separation of at least 1/8in (3mm) must be incorporated in the fixed wiring. The qualified technician must use an approved circuit breaker or switch.
- Only connect the unit to an individual branch circuit. Do not connect another appliance to that Circuit.
- Make sure to properly ground the air conditioner.
- Every wire must be firmly connected. Loose wiring can cause the terminal to overheat, resulting in product malfunction and possible fire.
- Do not let wires touch or rest against refrigerant tubing, the compressor, or any moving parts within the unit.
- To avoid getting an electric shock, never touch the electrical components soon after the power supply has been turned off. After turning off the power, always wait 10 minutes or more before you touch the electrical components.
- Make sure that you do not cross your electrical wiring with your signal wiring. This may cause distortion, interference or possibly damage to circuit boards.
- No other equipment should be connected to the same power circuit.
- Connect the outdoor wires before connecting the indoor wires.

## ⚠ WARNING

BEFORE PERFORMING ANY ELECTRICAL OR WIRING WORK, TURN OFF THE MAIN POWER TO THE SYSTEM.

## Wiring overview



## ● NOTICE

The diagrams are for explanation purpose only. Your machine may be slightly different. The actual diagram shall prevail.

# OUTDOOR UNIT WIRING

## ⚠ WARNING

Before performing any electrical or wiring work, turn off the main power to the system.

### Step 1: Prepare the cable for connection.

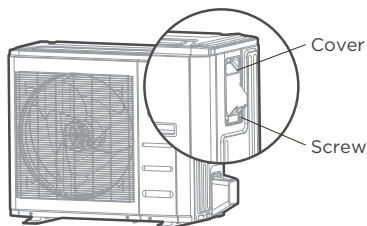
1. You must first choose the right cable size.
2. Using wire strippers, strip the rubber jacket from both ends of the signal cable to reveal approximately 5.9in(150mm) of wire.
3. Strip the insulation from the ends.
4. Stranded wire requires u-lugs or ring terminals to be crimped onto the ends of the wire.

## 💡 NOTICE

- When connecting the wires, strictly follow the wiring diagram found inside the electrical box cover.
- Choose the cable type according to the local electrical switches and regulations.
- Please choose the right cable size according to the Minimum Circuit Ampacity indicated on the nameplate of the unit.

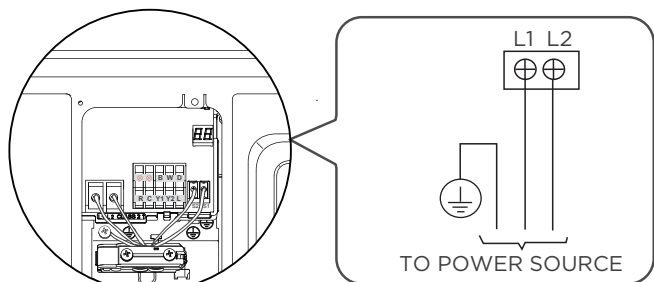
### Step 2: Remove the electric cover.

Remove the electric cover of the outdoor unit. If there is no cover on the outdoor unit, take off the bolts from the maintenance board and remove the protection board.

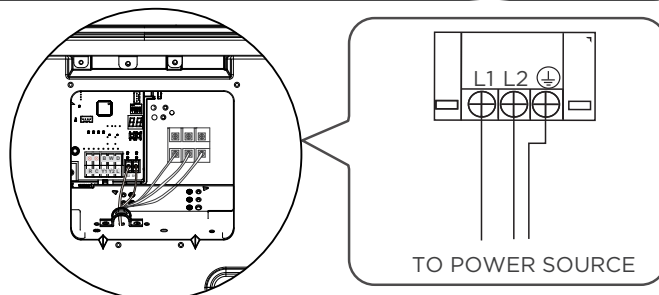


### Step 3: Connect the u-lugs to the terminals

Match the wire colors/labels with the labels on the terminal block. Firmly screw the u-lug of each wire to its corresponding terminal.



Outdoor Unit A

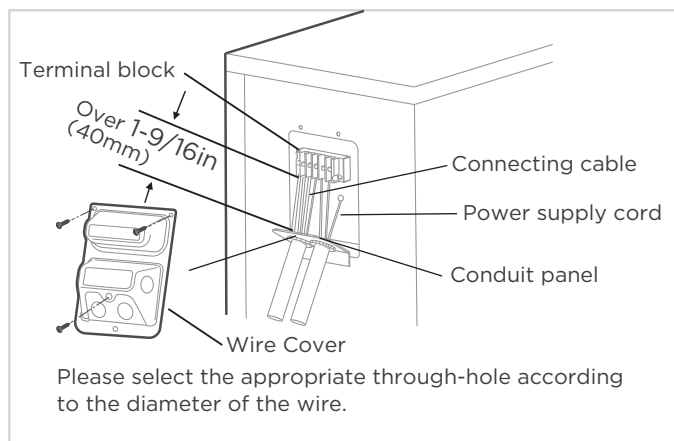


Outdoor Unit B

4. Clamp down the cable with the cable clamp.
5. Insulate unused wires with electrical tape. Keep them away from any electrical or metal parts.
6. Reinstall the cover of the electric control box.

### In North America

1. Remove the wire cover from the unit by loosening the 3 screws.
2. Remove caps on the conduit panel.
3. Mount the conduit tubes(not included) on the caonduit panel.
4. Properly connect both the power supply and low voltage lines to the corresponding terminals on the terminal block.
5. Ground the unit in accordance with local switches.
6. Be sure to size each wire allowing several inches longer than the required length for wiring.



## ⚠ WARNING

ISOLATE THE POWER SUPPLY LEADS AND COMMUNICATION LEADS BY THE STRAIN RELIF AND KEEP POWER SUPPLY LEADS AWAY FROM COMMUNICATION LEADS.

# INDOOR UNIT WIRING

## ⚠ CAUTION

- While connecting the wires, please strictly follow the wiring diagram.
- The refrigerant circuit can become very hot. Keep the interconnection cable away from the copper tube.

### Step 1: Prepare the cable for connection.

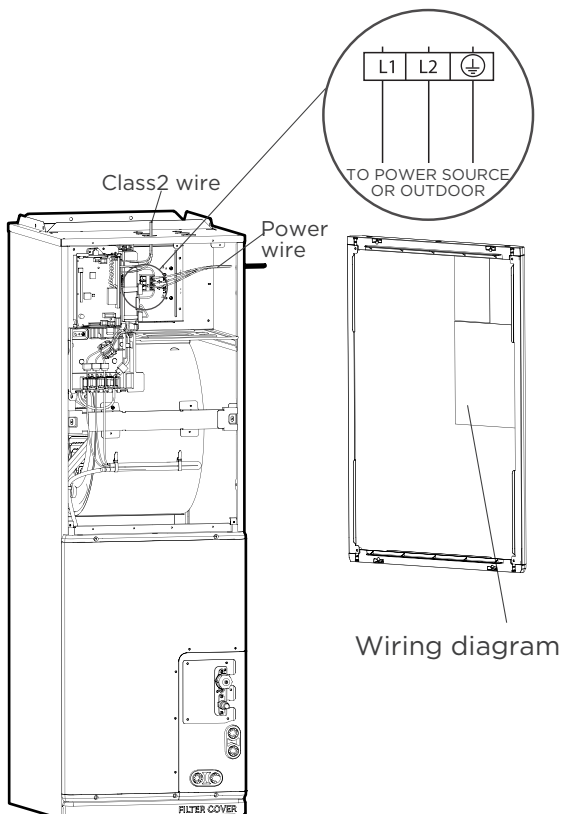
1. Using wire strippers, strip the insulating jacket from both ends of the signal cable to reveal about 5.9in(150mm) of the wire.
2. Strip the insulation from the ends of the wires.

### Step 2: Open the front panel of the indoor unit.

Using a screwdriver,remove the cover of the electric control box on your indoor unit.

### Step 3: Connect the wires to the terminals.

1. Thread the power cable and the signal cable through the wire outlet.
2. Match the wire colors/labels with the labels on the terminal block. Firmly screw the wires of each wire to its corresponding terminal. Refer to the Serial Number and Wiring Diagram located on the cover of the electric control box. Terminal block wiring. When using 208V or 230V,connect L1 and L2. When using 115V,connect L1 and L2 (L2 is used as N).



## ⚠ WARNING

ISOLATE THE POWER SUPPLY LEADS AND COMMUNICATION LEADS BY THE STRAIN RELIF AND KEEP POWER SUPPLY LEADS AWAY FROM COMMUNICATION LEADS.

3. Clamp down the cable with the cable clamp. The cable must not be loose or pull on the u-lugs.
4. Reattach the electric box cover.
5. Clamp down the cable with the cable clamp. The cable must not be loose or pull on the u-lugs.
6. Reattach the electric box cover

## ⚠ CAUTION

- While connecting the wires, please strictly follow the wiring diagram.
- The refrigerant circuit can become very hot. Keep the interconnection cable away from the copper tube.
- The holes on cover of the electronic control box must be threaded through with armored wires.

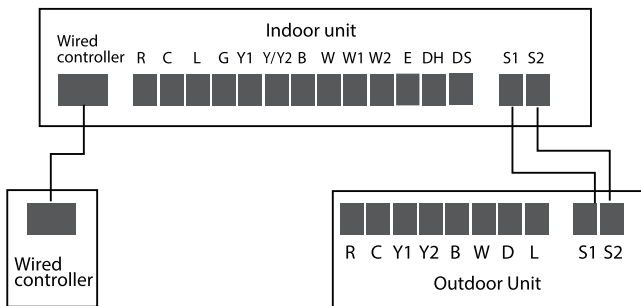
# SPECIFIC WIRING METHODS

## ⚠ WARNING

Please refer to the wiring nameplate for the wiring method. Do not connect the power cord to the communication line, as this may damage the system.

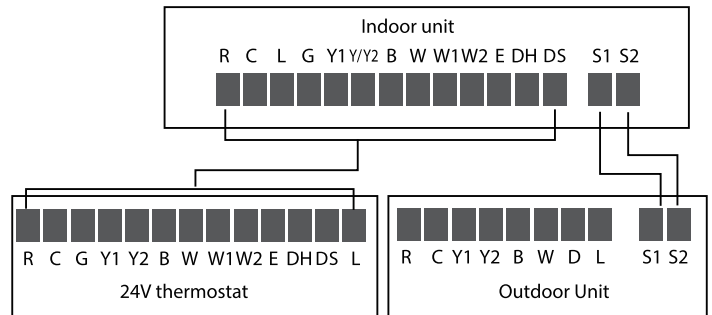
### Connection method A:

Refer to the wiring method of internal and external machine communication and wired controller as follows:



### Connection method B:

To use a 24V thermostat, you need to refer to the following wiring:



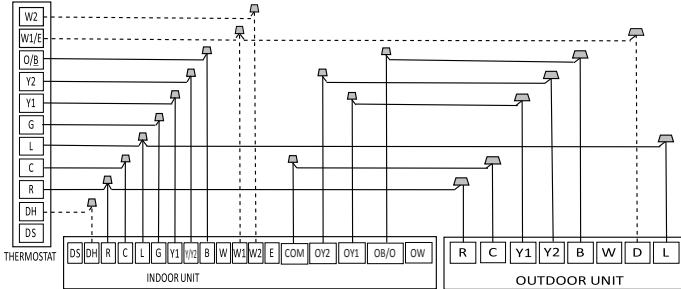
When using a 24v thermostat, please refer to the non-communicating wiring diagrams that follow:

### Connection method C:

The following wiring diagram are suitable for the AHU and ODU with 24V thermostat.

Non-communication scheme wiring reference

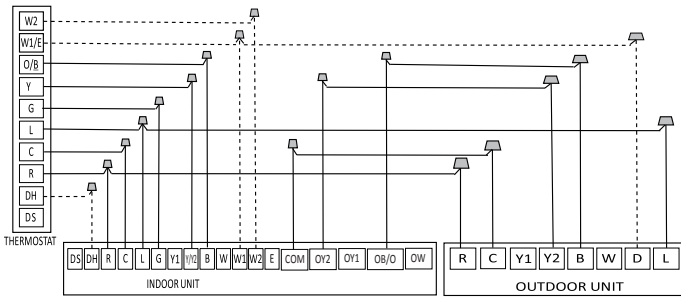
#### • Wiring for 4H and 2C thermostat



S4-2 Default on, DH function off. Turn switch off to activate DH function.

S4-4 Default on, W1 and W2 shorted for single stage Aux heat operation. Turn off to separate stages.

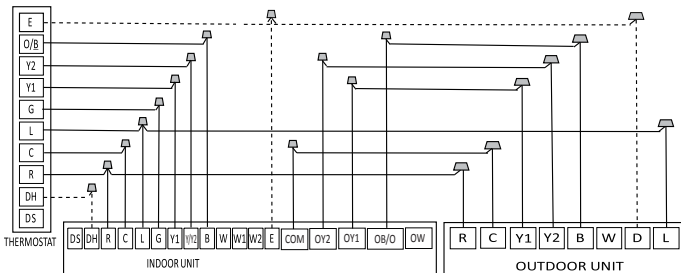
#### • Wiring for 3H and 1C thermostat



S4-2 Default on, DH function off. Turn switch off to activate DH function.

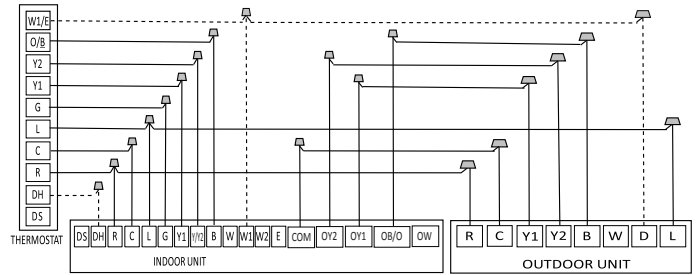
S4-4 Default on, W1 and W2 shorted for single stage Aux heat operation. Turn off to separate stages.

#### • Wiring for 3H and 2C thermostat



S4-2 Default on, DH function off. Emergency heating control three groups of electric heating at the same time function. Turn switch off to activate DH function.

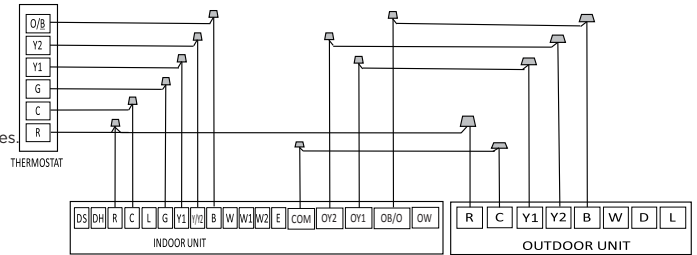
#### • Wiring for 3H and 2C thermostat



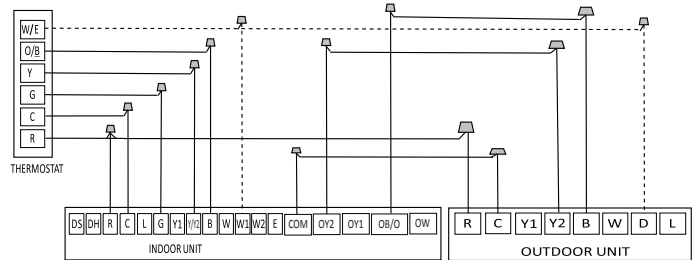
S4-2 Default on, DH function off. Turn switch off to activate DH function.

S4-4 Default on, W1 and W2 shorted for single stage Aux heat operation. Turn off to separate stages.

#### • Wiring for 2H and 2C thermostat

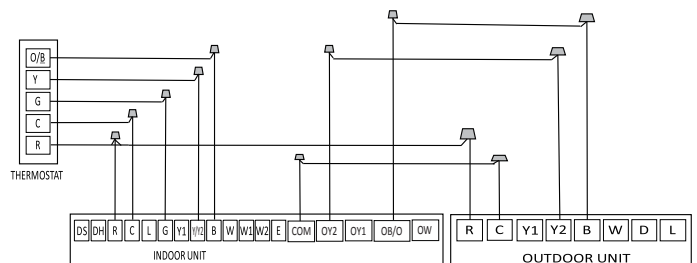


#### • Wiring for 2H and 1C thermostat

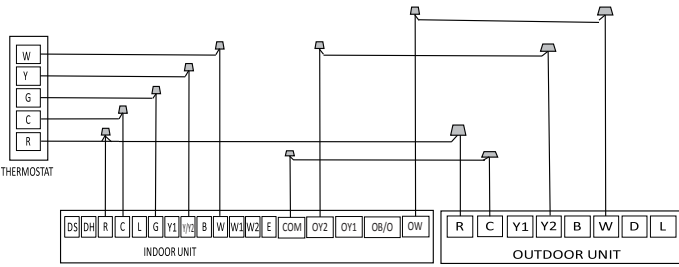


S4-4 Default on, W1 and W2 shorted for single stage Aux heat operation. Turn off to separate stages.

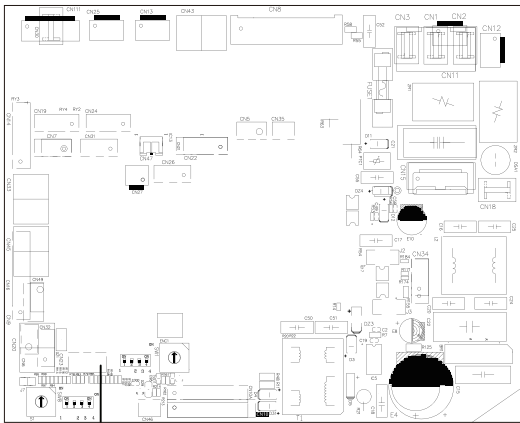
#### • Wiring for 1H and 1C thermostat



• Wiring for 1H and 1C thermostat



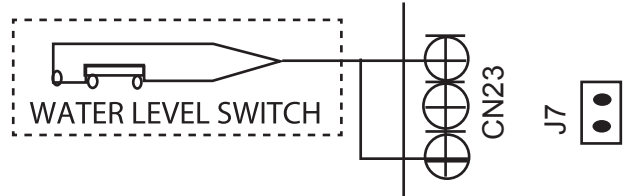
Optional function wiring:



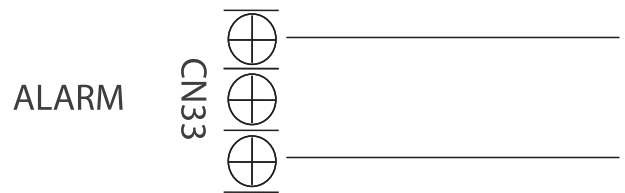
Condensate overflow switch interface

Condensate overflow switch:

The unit will accommodate a remote condensate overflow switch. To enable, remove jumper J7, and connect the installer provided condensate overflow device to CN23 per below. When an overflow condition is present, the device should open connection signaling the unit to turn off the system.



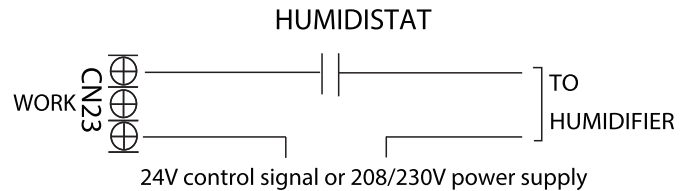
The fault warning:



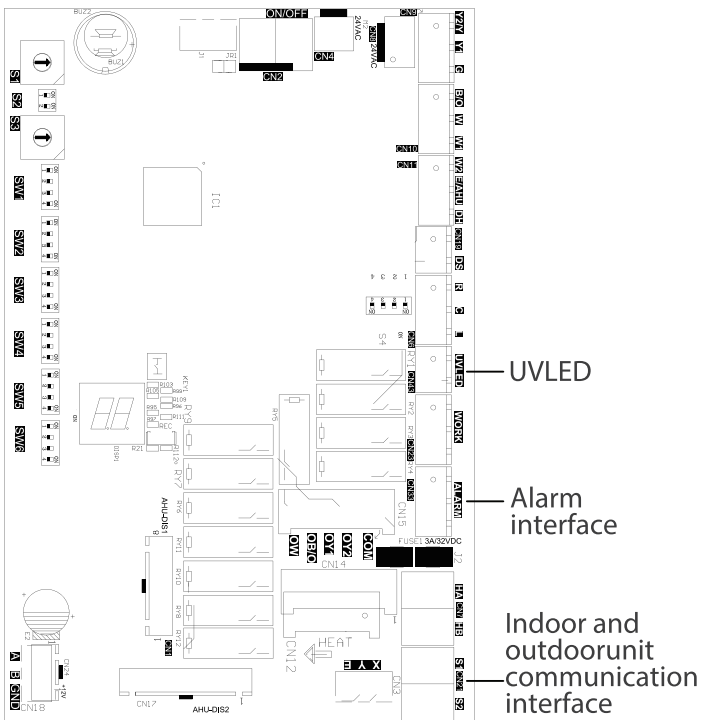
Alarm output:

An alarm output (CN33) can be utilized if actions are required when a fault is present. This is a passive outlet port, so you will need to input a voltage signal. The relay is normally-open for normal operation, and closed when a fault condition is active.

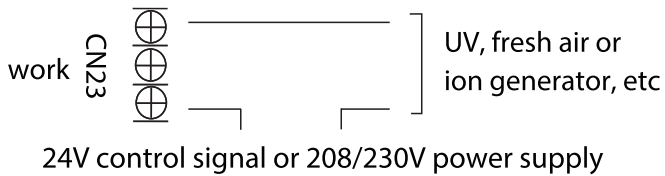
Humidifier control:



To connect a humidifier, utilize the passive signal "WORK" output (CN23) port as well as the R and C wires on the controller, and wire the humidistat and humidifier per above wiring diagram. When the fan is running, the CN23 relay will be closed, which will allow power to the humidifier when the humidistat is below humidity setpoint. If the thermostat or zone controller has an HUM interface, connect the humidifier directly to the HUM and C ports.



## UV, fresh air or ion generator wiring



The WORK port is linked with the fan. When the fan is running, the relay is closed.

## Control logic

### Indoor unit connector

Connector	Purpose
R	24V Power Connection
C	Common
G	Fan Control
Y1	Low Demand
Y/Y2	High Demand
B	Heating Reversing Valve
W	Heating control
W1	Stage 1 Electric Heating
W2	Stage 2 Electric Heating
E/AUX	Emergency Heating
DH/BK	Dehumidification/Zoning control
DS	Reserved Signal
L	System Fault Signal

### Outdoor unit connector

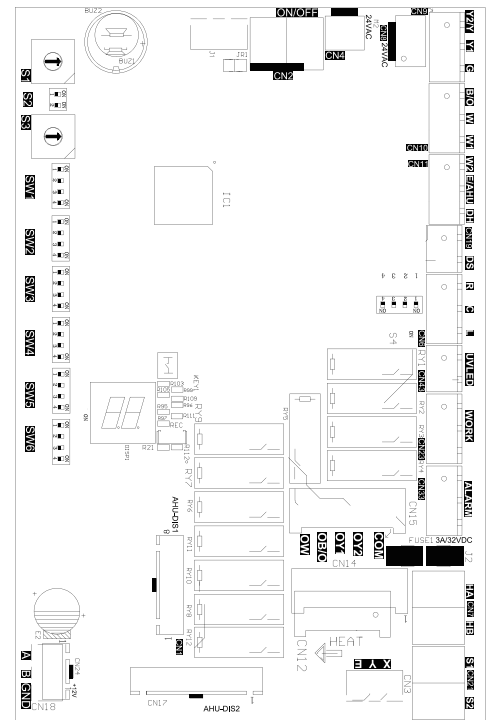
Connector	Purpose
R	24V Power Connection
C	Common
Y1	Low Demand
Y2	High Demand
B	Heating Reversing Valve
W	Heating control
D	<b>Defrost control</b>
L	System Fault Signal

## LED display

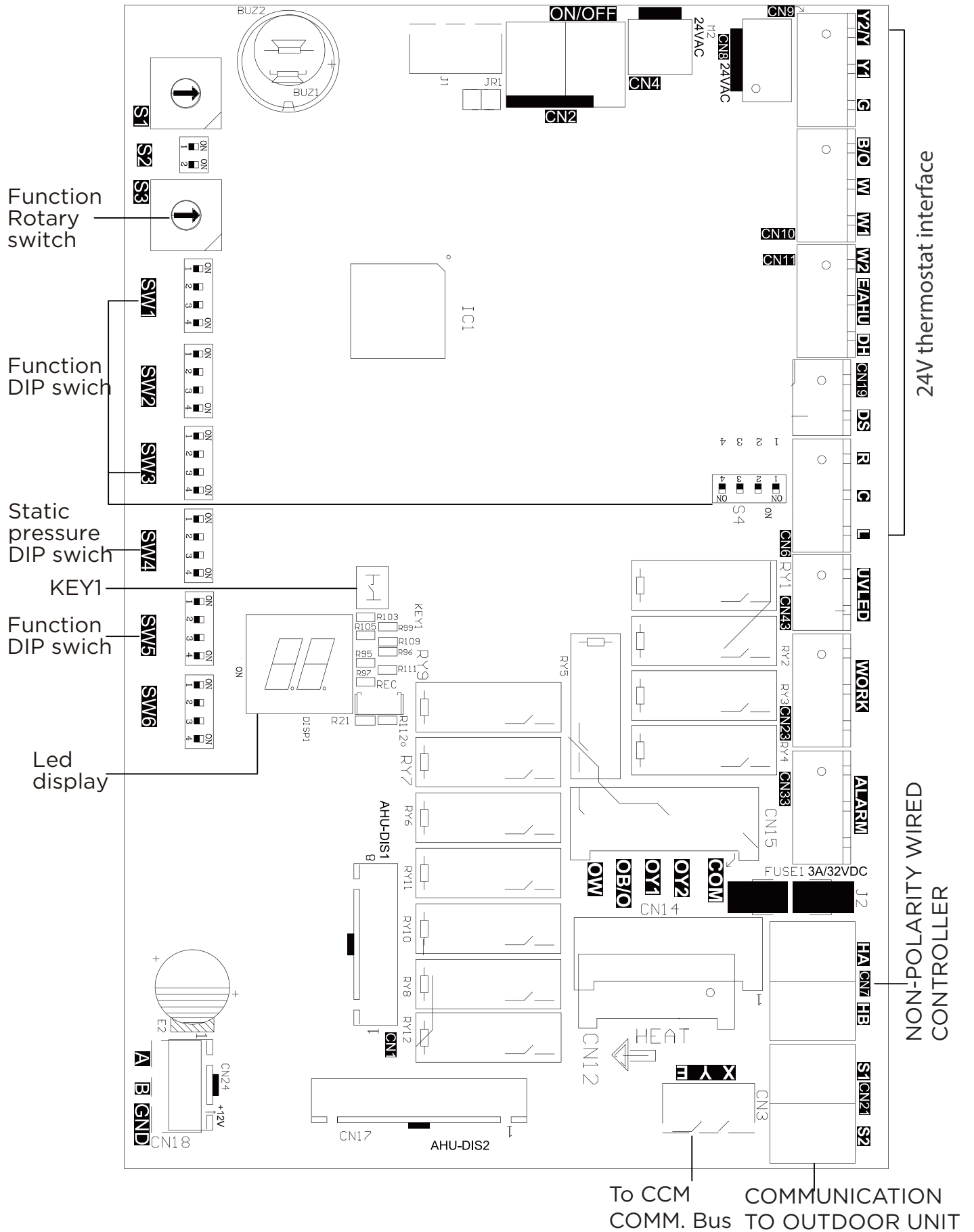
The control displays unit status as well as any active fault codes on the LED display. If the unit is functioning normally, the LED will display current temperature setpoint. When a fault code is active, the display will flash quickly the active fault code. Please refer to the fault code table located in the troubleshooting section of the manual for detailed fault code information.

## KEY1 Instructions (For Wired Controller only)

- Press KEY1 to enter the forced automatic mode, press KEY1 again to enter the forced cooling mode (LED display FC), and press KEY1 again to shut down.
- Long press KEY1 under forced cooling mode (LED display FC) 5s to enter forced defrost mode.

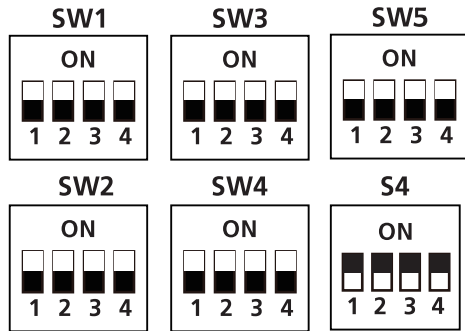


# DIP switch definitions



## Function DIP switch settings:

The 24V thermostat mode needs to refer to the following settings:



SW4-1	000 is the default 000/001/010/011/100/101/110/111, internal
SW4-2	machines with different abilities, electric heating and PSC
SW4-3	classification for use.

## Function combination table of SW1-1 and SW1-4:

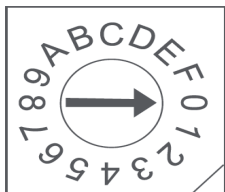
SW1	Control type	IDU and ODU Connection	Note
	Wired controller / 24V thermostat	(S1+S2) / 24V connection	Auto Discovery
	Wired controller	S1+S2	Scenario 2
	24V Thermostat	S1+S2	Scenario 1
	24V Thermostat	24V connection	Scenario 3

## Indoor unit dial code

No.	Dial Code	Control Scenario	Function	ON	OFF	Note
1	SW1-2	1,2,3	Anti-cold blow protection option	NO	[Default] YES	
2	SW1-3	1,2,3	Single cooling / heating and and cooling options	Cooling	[Default] Cooling & Heating	
3	SW2-1	1	Compressor Running (demand working with heat pump+ Electric heat)	Compressor slower speed	[Default] Faster Compressor	
4	SW2-1	2	Temperature differential to activate first stage auxiliary heat(the GAP of T1 and Ts),Wire controller demand with heat pump+Electric heat working together	2°F(1°C)	[Default] 4°F(2°C)	Only affects compressor and W1
5	SW2-2	2	Electric heat on delay	YES	[Default]NO	
6	SW2-3	2	Electric auxiliary heating delay to start time	30 minutes	[Default] 15 minutes	Based on SW2-2 is ON
7	SW2-4	1	Compressor	The operation of heat pump is limited by the outdoor temperature, and the operation of auxiliary heat is not limited.The system makes judgments according to the following rules: 1) The compressor can be operated when the outdoor temperature is $\geq$ S3 DIP switch temperature +2 °C. 2) The compressor cannot be operated when the outdoor temperature is lower than the S3 DIP switch temperature.	[Default]The operation of heat pump is limited by the outdoor temperature, and the operation of auxiliary heat is not limited. The system makes judgments based on the following rules: 1) The compressor cannot be operated when the outdoor temperature is lower than the S3 DIP switch. 2) The compressor can be operated when the outdoor temperature is $\geq$ S3 DIP switch temperature +2 °C.	SW2-4 and S3 need to working together
8	SW2-4	2	Compressor/Auxiliary heat outdoor ambient lockout	The operation of heat pump is limited by the outdoor temperature, and the operation of auxiliary heat is not limited.The system makes judgments according to the following rules: 1) The compressor can be operated when the outdoor temperature is $\geq$ S3 DIP switch temperature +2 °C. 2) The compressor cannot be operated when the outdoor temperature is lower than the S3 DIP switch temperature.	[Default]Only one heat pump or auxiliary heat can be operated. The system makes judgments according to the following rules: 1) When the outdoor temperature is lower than the S3 DIP switch temperature,the compressor is not allowed to operated, but auxiliary heat is allowed to operated ; 2) When the outdoor temperature is $\geq$ S3 DIP switch temperature +2(°C), the compressor can be operated, but auxiliary heat cannot be operated.	
9	Rotary Switch S3	1,2	Set outdoor temperature Limitation (for auxiliary heating or compressor)	Table A		
10	SW3-1	1	Maximum continuous runtime allowed before system automatically stages up capacity to satisfy set point. This adds 1 to 5°F to the user set point in the calculated control point to increase capacity and satisfy user set point	30 minutes	[Default] 90 minutes	
11	SW3-2	1	Cooling and heating Y/Y2 temperature differential adjustment.	Compressor slower speed	[Default] Faster Compressor	Only affects compressor
12	SW3-3	1	Compressor Running (demand working with heat pump+ Electric heat)	Compressor slower speed	[Default] Faster Compressor	Only affects compressor and W2
13	SW3-3	2	Temperature differential to activate second stage auxiliary heating(the GAP of T1 and Ts)Wire controller demand with heat pump+Electric heat working together	4°F( 2°C )	[Default] 6 °F( 3°C )	
14	SW3-4	1,3	Fan speed of cooling mode when 24V Thermostat is applied for.	Turbo	High	
15	SW4-1 SW4-2 SW4-3	1,2,3	Electric heat nominal CFM adjustment	Available settings are 000/001/010/011. Each digit corresponds an individual swith position. For example [SW4-1 OFF, SW4-2 ON, SW4 -3 OFF] = 010		
16	SW4-4	2	Temperature differential to activate third stage auxiliary heating(the GAP of T1 and Ts)Wire controller demand with heat pump+ Electric heat working together	6°F(3°C)	[Default]8°F(4°C)	Only valid for product which has three stage auxiliary heating.
17	S4-4	1,3	Default ON	[Default] For single stage supplemental heat,W1 and W2 are connected	For dual stage supplemental heat, W1 and W2 are controlled independently.	

18	S4-2	1,3	DH function selection	[Default] Dehumidification control not available	Dehumidification feature is enabled through thermostat
19	SW5-3	1,2,3	L or Alarm relay selection	L output 24V or alarm relay close only when refrigerant sensor fault or R454B refrigerant leakage be detected	[default] L output 24V or alarm relay close when any fault be detected
20	SW5-4	1,2,3	R output selection	R stop ouput 24V when refrigerant sensor fault or R454B refrigerant leakage be detected	[default] R keep ouput 24V even when refrigerant sensor fault or R454B refrigerant leakage be detected

Control Scenario	24V Tstat, S1+S2	1
	Wired Controller S1+S2	2
	Full 24V	3



### Address DIP switch:

Address dialing S1+SW8: When the user uses the centralized controller, the address dialing is required.

Network address: The address silkscreen is NET address, which is composed of a 16-bit address rotary code S1 plus a two-digit DIP switch SW8 [Set during engineering installation, no network function does not need to be set]

When SW8 is 00 (the dialing code is not connected), the network address value is the value of S1;

When SW8 is 10 (corresponding to the switch of the hardware connected to the 10K resistor), the network address value is S1 plus 16;

Determined by dial code SW8 1-10K 2-5.1K

When SW8 is 01 (corresponding to the dial code of the 5.1K resistor connected to the hardware is turned on), the network address value is the value of S1 plus 32;

When SW8 is 11 (all dialing codes are on), the network address value is the value of S1 plus 48.

**Table A**

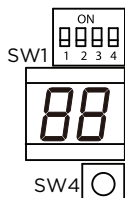
S3	S3 (°F)	S3 (°C)
0	OFF	OFF
1	-22	-30
2	-18	-28
3	-15	-26
4	-11	-24
5	-8	-22
6	-4	-20
7	3	-16
8	10	-12
9	18	-8
A	25	-4
B	32	0
C	36	2
D	39	4
E	43	6
F	46	8

### Determined by dial code SW8 1-10K 2-5.1K

Dial code selection	Website address
	S1 + 48
	S1 + 32
	S1 + 16
	S1

### Outdoor unit DIP Switch setting

Press the SW4 button 10S for force defrosting



NO.	Dial code	Features	ON	OFF
1	SW1-1	Function to be defined		
2	SW1-2	Communication dial code	24V communication only	24V communication/485 communication
3	SW1-3	Strong cold and strong heat function	The cooling/heating target pressure compensation value is valid	The cooling/heating target pressure compensation value is invalid
4	SW1-4	Enhanced defrosting function	Enhanced defrosting	Default setting(standard defrost algorithm)

## Air volume table

Capacity	External Static Pressure Range	Fan speed	Electric auxiliary heat module	24V thermostat		Wired controller		Airflow volume (CFM)
				DIP Switch	24V terminal engaged	DIP Switch	Mode	
18K( 1.5 Ton )	0 - 1.2 in.wc.	Cooling Turbo	—	SW3-4=ON	Y2/Y	—	Cool	618
		Cooling High	—	SW3-4=OFF	Y2/Y	—	Cool	576
		Cooling Medium	—	—	Y1	—	Cool	529
		Cooling Low	—	—	—	—	Cool	488
		Heat Pump Turbo	—	—	—	—	Heat	565
		Heat Pump High	—	—	B+Y2/Y, W	—	Heat	541
		Heat Pump Medium	—	—	Y1	—	Heat	435
		Heat Pump Low	—	—	—	—	Heat	400
		Electric auxiliary heat module 0(Default)	10kW	SW4-1=OFF SW4-2=OFF SW4-3=OFF	W1, W2, AUX	SW4-1=OFF SW4-2=OFF SW4-3=OFF	Heat + AUX, AUX	882
		Electric auxiliary heat module 1	10kW, 8kW	SW4-1=OFF SW4-2=OFF SW4-3=ON	W1, W2, AUX	SW4-1=OFF SW4-2=OFF SW4-3=ON	Heat + AUX, AUX	624
		Electric auxiliary heat module 2	8kW	SW4-1=OFF SW4-2=ON SW4-3=OFF	W1, W2, AUX	SW4-1=OFF SW4-2=ON SW4-3=OFF	Heat + AUX, AUX	594
		Electric auxiliary heat module 3	5kW, 3kW	SW4-1=OFF SW4-2=ON SW4-3=ON	W1, W2, AUX	SW4-1=OFF SW4-2=ON SW4-3=ON	Heat + AUX, AUX	565
24K( 2 Ton )	0 - 1.2 in.wc.	Cooling Turbo	—	SW3-4=ON	Y2/Y	—	Cool	824
		Cooling High	—	SW3-4=OFF	Y2/Y	—	Cool	759
		Cooling Medium	—	—	Y1	—	Cool	694
		Cooling Low	—	—	—	—	Cool	629
		Heat Pump Turbo	—	—	—	—	Heat	788
		Heat Pump High	—	—	B+Y2/Y, W	—	Heat	753
		Heat Pump Medium	—	—	Y1	—	Heat	641
		Heat Pump Low	—	—	—	—	Heat	524
		Electric auxiliary heat module 0(Default)	15kW	SW4-1=OFF SW4-2=OFF SW4-3=OFF	W1, W2, AUX	SW4-1=OFF SW4-2=OFF SW4-3=OFF	Heat + AUX, AUX	988
		Electric auxiliary heat module 1	15kW, 10kW	SW4-1=OFF SW4-2=OFF SW4-3=ON	W1, W2, AUX	SW4-1=OFF SW4-2=OFF SW4-3=ON	Heat + AUX, AUX	841
		Electric auxiliary heat module 2	10kW, 8kW	SW4-1=OFF SW4-2=ON SW4-3=OFF	W1, W2, AUX	SW4-1=OFF SW4-2=ON SW4-3=OFF	Heat + AUX, AUX	818
		Electric auxiliary heat module 3	5kW	SW4-1=OFF SW4-2=ON SW4-3=ON	W1, W2, AUX	SW4-1=OFF SW4-2=ON SW4-3=ON	Heat + AUX, AUX	788
33K( 2.5 Ton )	0 - 1.2 in.wc.	Cooling Turbo	—	SW3-4=ON	Y2/Y	—	Cool	988
		Cooling High	—	SW3-4=OFF	Y2/Y	—	Cool	894
		Cooling Medium	—	—	Y1	—	Cool	806
		Cooling Low	—	—	—	—	Cool	712
		Heat Pump Turbo	—	—	—	—	Heat	988
		Heat Pump High	—	—	B+Y2/Y, W	—	Heat	894
		Heat Pump Medium	—	—	Y1	—	Heat	806
		Heat Pump Low	—	—	—	—	Heat	712
		Electric auxiliary heat module 0(Default)	15kW	SW4-1=OFF SW4-2=OFF SW4-3=OFF	W1, W2, AUX	SW4-1=OFF SW4-2=OFF SW4-3=OFF	Heat + AUX, AUX	1088
		Electric auxiliary heat module 1	15kW, 10kW	SW4-1=OFF SW4-2=OFF SW4-3=ON	W1, W2, AUX	SW4-1=OFF SW4-2=OFF SW4-3=ON	Heat + AUX, AUX	1029
		Electric auxiliary heat module 2	10kW, 8kW	SW4-1=OFF SW4-2=ON SW4-3=OFF	W1, W2, AUX	SW4-1=OFF SW4-2=ON SW4-3=OFF	Heat + AUX, AUX	976
		Electric auxiliary heat module 3	5kW	SW4-1=OFF SW4-2=ON SW4-3=ON	W1, W2, AUX	SW4-1=OFF SW4-2=ON SW4-3=ON	Heat + AUX, AUX	918

## Air volume table

Capacity	External Static Pressure Range	Fan Speed	Electric auxiliary heat module	24V thermostat		Wired controller		Airflow volume (CFM)
				DIP Switch	24V terminal engaged	DIP Switch	Mode	
36K (3 Ton)	0 - 1.2 in.wc.	Cooling Turbo	—	SW3-4=ON	Y2/Y	—	Cool	1235
		Cooling High	—	SW3-4=OFF	Y2/Y	—	Cool	1147
		Cooling Medium	—	—	Y1	—	Cool	1059
		Cooling Low	—	—	—	—	Cool	971
		Heat Pump Turbo	—	—	—	—	Heat	1235
		Heat Pump High	—	—	B+Y2/Y, W	—	Heat	1147
		Heat Pump Medium	—	—	Y1	—	Heat	1059
		Heat Pump Low	—	—	—	—	Heat	971
		Electric auxiliary heat module 0(Default)	20kW	SW4-1=OFF SW4-2=OFF SW4-3=OFF	W1, W2, AUX	SW4-1=OFF SW4-2=OFF SW4-3=OFF	Heat + AUX, AUX	1306
		Electric auxiliary heat module 1	15kW	SW4-1=OFF SW4-2=OFF SW4-3=ON	W1, W2, AUX	SW4-1=OFF SW4-2=ON SW4-3=ON	Heat + AUX, AUX	1241
		Electric auxiliary heat module 2	10kW, 8kW	SW4-1=OFF SW4-2=ON SW4-3=OFF	W1, W2, AUX	SW4-1=OFF SW4-2=ON SW4-3=OFF	Heat + AUX, AUX	1176
		Electric auxiliary heat module 3	5kW, 8kW	SW4-1=OFF SW4-2=ON SW4-3=ON	W1, W2, AUX	SW4-1=OFF SW4-2=ON SW4-3=ON	Heat + AUX, AUX	1112
48K (4 Ton)	0 - 1.2 in.wc.	Cooling Turbo	—	SW3-4=ON	Y2/Y	—	Cool	1600
		Cooling High	—	SW3-4=OFF	Y2/Y	—	Cool	1441
		Cooling Medium	—	—	Y1	—	Cool	1265
		Cooling Low	—	—	—	—	Cool	1088
		Heat Pump Turbo	—	—	—	—	Heat	1471
		Heat Pump High	—	—	B+Y2/Y, W	—	Heat	1324
		Heat Pump Medium	—	—	Y1	—	Heat	1147
		Heat Pump Low	—	—	—	—	Heat	971
		Electric auxiliary heat module 0(Default)	20kW	SW4-1=OFF SW4-2=OFF SW4-3=OFF	W1, W2, AUX	SW4-1=OFF SW4-2=OFF SW4-3=OFF	Heat + AUX, AUX	1741
		Electric auxiliary heat module 1	15kW	SW4-1=OFF SW4-2=OFF SW4-3=ON	W1, W2, AUX	SW4-1=OFF SW4-2=OFF SW4-3=ON	Heat + AUX, AUX	1653
		Electric auxiliary heat module 2	10kW, 8kW	SW4-1=OFF SW4-2=ON SW4-3=OFF	W1, W2, AUX	SW4-1=OFF SW4-2=ON SW4-3=OFF	Heat + AUX, AUX	1559
		Electric auxiliary heat module 3	8kW	SW4-1=OFF SW4-2=ON SW4-3=ON	W1, W2, AUX	SW4-1=OFF SW4-2=ON SW4-3=ON	Heat + AUX, AUX	1471
55K (5 Ton)	0 - 1.2 in.wc.	Cooling Turbo	—	SW3-4=ON	Y2/Y	—	Cool	1800
		Cooling High	—	SW3-4=OFF	Y2/Y	—	Cool	1647
		Cooling Medium	—	—	Y1	—	Cool	1500
		Cooling Low	—	—	—	—	Cool	1235
		Heat Pump Turbo	—	—	—	—	Heat	1682
		Heat Pump High	—	—	B+Y2/Y, W	—	Heat	1582
		Heat Pump Medium	—	—	Y1	—	Heat	1359
		Heat Pump Low	—	—	—	—	Heat	1047
		Electric auxiliary heat module 0(Default)	25kW	SW4-1=OFF SW4-2=OFF SW4-3=OFF	W1, W2, AUX	SW4-1=OFF SW4-2=OFF SW4-3=OFF	Heat + AUX, AUX	2171
		Electric auxiliary heat module 1	15kW, 20kW	SW4-1=OFF SW4-2=OFF SW4-3=ON	W1, W2, AUX	SW4-1=OFF SW4-2=OFF SW4-3=ON	Heat + AUX, AUX	2029
		Electric auxiliary heat module 2	10kW, 15kW	SW4-1=OFF SW4-2=ON SW4-3=OFF	W1, W2, AUX	SW4-1=OFF SW4-2=ON SW4-3=OFF	Heat + AUX, AUX	1894
		Electric auxiliary heat module 3	10kW	SW4-1=OFF SW4-2=ON SW4-3=ON	W1, W2, AUX	SW4-1=OFF SW4-2=ON SW4-3=ON	Heat + AUX, AUX	1753

### NOTICE

The constant airflow volume motor is applied. So the airflow volume is constant at all ESP within stated range.

# SPECIFICATIONS

## Cooling and Heating power specifications(Hyper Heat Series)

MODEL(Btu/h)		18K	24K	33K	
POWER (outdoor)	PHASE	1 Phase			
	FREQUENCY AND VOLT	208/230V,60Hz			
OUTDOOR UNIT	MCA	16A	19A	29.5A	
	MOP	20A	20A	30A	
LINES GAUGE	OUTDOOR UNIT POWER LINE	LINE QUANTITY	2+Ground		
		LINE DIAMETER(AWG)	12	12	10
	OUTDOOR-INDOOR SIGNAL LINE	LINE QUANTITY	2		
		LINE DIAMETER(AWG)	20		
	THERMOSTAT SIGNAL LINE	LINE QUANTITY	---		
		LINE DIAMETER(AWG)	18		

MODEL(Btu/h)		36K	48K	55K	
POWER (outdoor)	PHASE	1 Phase			
	FREQUENCY AND VOLT	208/230V,60Hz			
OUTDOOR UNIT	MCA	29A	38A	40A	
	MOP	30A	40A	40A	
LINES GAUGE	OUTDOOR UNIT POWER LINE	LINE QUANTITY	2+Ground		
		LINE DIAMETER(AWG)	10	8	8
	OUTDOOR-INDOOR SIGNAL LINE	LINE QUANTITY	2		
		LINE DIAMETER(AWG)	20		
	THERMOSTAT SIGNAL LINE	LINE QUANTITY	---		
		LINE DIAMETER(AWG)	18		

### NOTICE

Line Diameter Sizing per NFPA 70 (2020), Table 310.15 (B) (16) Based on type NM-B Romex wire. Other sizing options are possible. Consult NFPA 70 or Licensed Electrician for alternate sizing.

# AIR EVACUATION

## NOTICE

When opening valve stems, turn the hexagonal wrench until it hits against the stopper. Do not try to force the valve to open further.

### Preparations and precautions

Air and foreign matter in the refrigerant circuit can cause abnormal rises in pressure, which can damage the air conditioner, reduce its efficiency, and cause injury. Use a vacuum pump and manifold gauge to evacuate the refrigerant circuit, removing any non-condensable gas and moisture from the system. Evacuation should be performed upon initial installation and when unit is relocated.

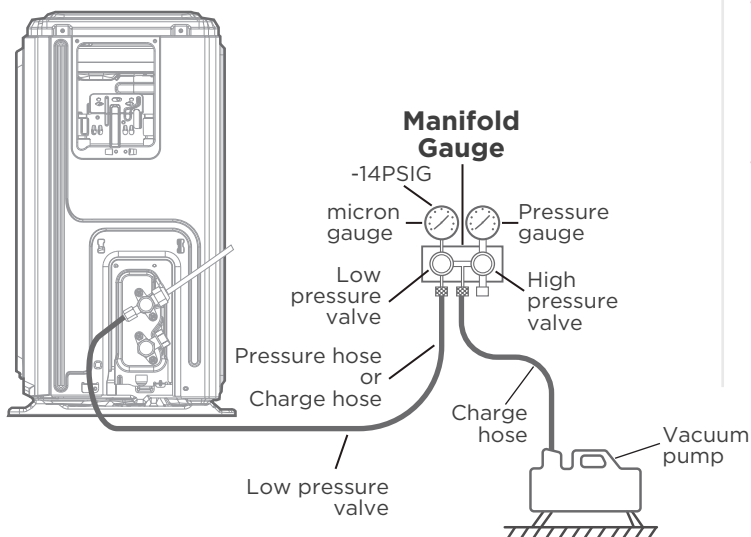
#### BEFORE PERFORMING EVACUATION

- ✓ Check to make sure the connective pipes between the indoor and outdoor units are connected properly.
- ✓ Check to make sure all wiring is connected properly.

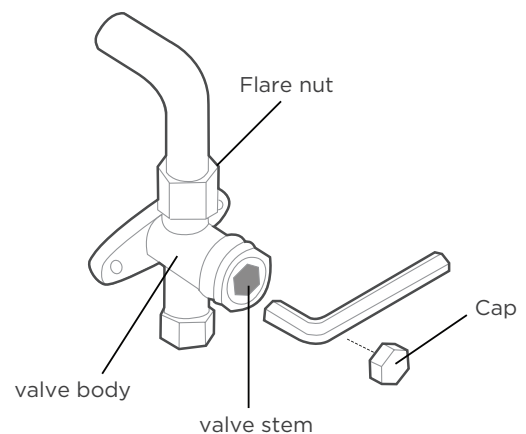
### Evacuation Instructions

1. Connect the charge hose of the manifold gauge to service port on the outdoor unit's low pressure valve.
2. Connect another charge hose from the manifold gauge to the vacuum pump.
3. Open the Low Pressure side of the manifold gauge. Keep the High Pressure side closed.
4. Turn on the vacuum pump to evacuate the system.
5. Run the vacuum for at least 15 minutes, or until the micron gauge reads -14PSIG.

#### Outdoor unit



6. Close the Low Pressure side of the manifold gauge, and turn off the vacuum pump.
7. Wait for 5 minutes, then check that there has been no change in system pressure.
8. If there is a change in system pressure, refer to Gas Leak Check section for information on how to check for leaks. If there is no change in system pressure, unscrew the cap from the packed valve (high pressure valve).
9. Insert hexagonal wrench into the packed valve (high pressure valve) and open the valve by turning the wrench in a 1/4 counterclockwise turn. Listen for gas to exit the system, then close the valve after 5 seconds.
10. Watch the Pressure Gauge for one minute to make sure that there is no change in pressure. The Pressure Gauge should read slightly higher than atmospheric pressure.
11. Remove the charge hose from the service port.



12. Open the stop valves of the outdoor unit to start the flow of the refrigerant between the indoor and outdoor unit. Using hexagonal wrench, fully open both the high pressure and low pressure valves.
13. Tighten valve caps on all three valves (service port, high pressure, low pressure) by hand. You may tighten it further using a torque wrench if needed.

# NOTE ON ADDING REFRIGERANT

**⚠ CAUTION**

**DO NOT** mix refrigerant types.

Some systems require additional charging depending on pipe lengths. In North America, the standard pipe length is 25ft . The refrigerant should be charged from the service port on the outdoor unit's low pressure valve. The additional refrigerant to be charged can becalculated using the following formula:

	Liquid Side Diameter		
	Φ1/4in(Φ6.35mm)	Φ3/8in(Φ9.52mm)	Φ1/2in(Φ12.7mm)
<b>R454B: (orifice tube in the indoor unit):</b>	(Total pipe length - standard pipe length) ×0.32oz/ft	(Total pipe length - standard pipe length) ×0.7oz/ft	(Total pipe length - standard pipe length) ×1.23oz/ft

# TEST RUN

## CAUTION

Failure to perform the test run may result in unit damage, property damage, or personal injury.

### Before test run

A test run must be performed after the entire system has been completely installed. Confirm the following points before performing the test:

- a) Indoor and outdoor units are properly installed.
- b) Piping and wiring are properly connected.
- c) No obstacles near the inlet and outlet of the unit that might cause poor performance or product malfunction.
- d) Refrigeration system does not leak.
- e) Drainage system is unimpeded and draining to a safe location.
- f) Insulation of piping and duct is properly installed.
- g) Grounding wires are properly connected.
- h) Length of the piping and additional refrigerant capacity have been recorded.
- i) Power voltage is the correct voltage for the air conditioner

### Test run instructions

1. Open both the liquid and gas service valves.
2. Turn on the main power switch and allow the unit to warm up.
3. Set the air conditioner to COOL mode.
4. For the Indoor Unit
  - a. Double check to see if the room temperature is being registered correctly.
  - b. Ensure the manual buttons on the indoor unit works properly.
  - c. Check to see that the drainage system is unimpeded and draining smoothly.
  - d. Ensure there is no vibration or abnormal noise during operation.

5. For the Outdoor Unit
  - a. Check to see if the refrigeration system is leaking.
  - b. Make sure there is no vibration or abnormal noise during operation.
  - c. Ensure the wind, noise, and water generated by the unit do not disturb your neighbors or pose a safety hazard.
6. Drainage Test
  - a. Ensure the drainpipe flows smoothly. New buildings should perform this test before finishing the ceiling.
  - b. Turn on the main power switch and run the air conditioner in COOL mode.
  - c. Check to see that the water is discharged. It may take up to one minute after the unit begins to drain depending on the drainpipe.
  - d. Make sure that there are no leaks in any of the piping.
  - e. Stop the air conditioner. Turn off the main power switch and reinstall the test cover.

## NOTICE

If the unit malfunctions or does not operate according to your expectations, please refer to the Troubleshooting section of Service Manual before calling customer service.

# 24V SIGNAL CHART

Mode	Priority	24V input terminal									Fan speed	Display	
		G	Y1	Y/Y2	B	W	W1	W2	E/AUX	DH			
OFF	/	0	0	0	0	0	0	0	0	0	*	OFF	00
FAN	7	1	0	0	*	0	0	0	0	0	*	Low	01
Cooling stage 1	6	*	1	0	0	0	0	0	0	0	1	Mid	02
Cooling stage 2		*	*	1	0	0	0	0	0	0	1	High	03
Dehumidification 1		*	1	0	0	0	0	0	0	0	0	Low	04
Dehumidification 2		*	*	1	0	0	0	0	0	0	0	Low	05
Heat pump stage 1	5	*	1	0	1	0	0	0	0	0	1	Mid	07
Heat pump stage 2		*	*	1	1	0	0	0	0	0	1	High	
Heat pump stage 2		*	*	*	*	1	0	0	0	0	1	High	
Electric heater kit 1	3	*	0	0	*	0	1	0	0	0	*	Turbo	08
Electric heater kit 2		*	0	0	*	0	0	1	0	0	*	Turbo	
Electric heater kit 1 and kit 2		*	0	0	*	0	1	1	0	0	*	Turbo	09
Heat pump stage 1 + Electric heater kit 1	4	*	1	0	1	0	1	0	0	0	1	Turbo	10
Heat pump stage 1 + Electric heater kit 2		*	1	0	1	0	0	1	0	0	1	Turbo	
Heat pump stage 2 + Electric heater kit 1		*	*	1	1	0	1	0	0	0	1	Turbo	
Heat pump stage 2 + Electric heater kit 1		*	*	*	*	1	1	0	0	0	1	Turbo	
Heat pump stage 2 + Electric heater kit 2		*	*	1	1	0	0	1	0	0	1	Turbo	
Heat pump stage 2 + Electric heater kit 2		*	*	*	*	1	0	1	0	0	1	Turbo	
Heat pump stage 1 + Electric heater kit 1 and kit 2		*	1	0	1	0	1	1	0	0	1	Turbo	
Heat pump stage 2 + Electric heater kit 1 and kit 2	*	*	1	1	0	1	1	0	0	1	Turbo	11	
Heat pump stage 2 + Electric heater kit 1 and kit 2	*	*	*	*	1	1	1	0	0	1	Turbo		
Emergency heat	1	*	*	*	*	*	*	*	1	*	Turbo	12	
Heating zone control	2	*	1	0	1	0	*	*	0	0	Low	13	
Heating zone control		*	*	1	1	0	*	*	0	0	Low		
Heating zone control		*	*	*	*	1	*	*	0	0	Low		

**Note:**

1: 24V signal

0: No 24V signal

\*: 1 or 0.

The AHU will turn off if the 24V input cannot meet the table.



# Technical Support

Single & Multi-Zone Mini Splits • PTACs • Portables •  
TTWs • Light Commercial A/C Systems

Limited Warranty provided by Cooper&Hunter (hereby referred to as C&H) covers specified products and parts, subject to the following details:

## Our warranty:

C&H Limited Warranty applies only to products installed by a licensed HVAC technician.

**Product Registration:** Products must be registered for Limited Warranty within 60 days of installation by licensed HVAC technician. Products can be registered at [www.cooperandhunter.us/warranty](http://www.cooperandhunter.us/warranty). Alternatively, the warranty registration card from the product User's Manual can be filled out and sent in as instructed.

**Warranty Coverage:** Cooper&Hunter distributor warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. Damage resulting from failure to use, install or maintain the product in a manner consistent with manufacturer's recommendations shall render the warranty void. Cooper&Hunter, at its discretion, may request a report from a qualified technician prior to honoring a warranty claim. If a part fails due to defect during the applicable warranty period, Cooper&Hunter will provide a new or remanufactured part, at C&H's discretion, to replace the failed defective part at no charge. This Limited Warranty is subject to all provisions, conditions, limitations and exclusions listed below.

- Warranty is provided only to the first original owner of the Product, where it is originally installed, and is not transferable to the subsequent owners
- Limited Warranty applies only to systems properly installed by a state certified or licensed HVAC contractor, under applicable local and state law, in accordance with all applicable building codes and permits, C&H installation and operation instructions and good trade practices
- Warranty applies only to products remaining in their original installation location
- Defective parts must be returned to the distributor through a registered servicing dealer for credit

*This warranty gives you specific legal rights. Rights may vary from state to state or province to province. For complete warranty details and duration of your specific product, please visit our website at [cooperandhunter.us/warranty](http://cooperandhunter.us/warranty) and follow the registration instructions.*

## LIMITATIONS OF WARRANTIES:

**ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESSED WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, EXTENDED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.**

**Warranty Exclusions:** Cooper&Hunter is not responsible for any warranty claim:

1. For equipment installed outside of North America.
2. For equipment not installed according to manufacturer's guidelines.
3. For equipment which has been removed from the original place of installation and reinstalled at another place.
4. If registration information cannot be verified (i.e., invalid license number or wrong information provided).
5. For damages or repairs arising as a result of a faulty installation, inappropriate application, or improper use.
6. For damages or repairs arising from any external perils, out of Cooper&Hunter's control, such as fires, storms, accidents, floods, broken or frozen water pipes, electrical surges, input power with under or overvoltage, lightning, or existence of corrosive substances nearby.
7. For damages or repairs arising from use of non-compatible parts, third-party components, alterations, modifications, or improper applications.
8. For improper service or poor maintenance of the equipment, such as cleaning of all air filters, heat exchangers, fans, and blowers, in addition to any necessary lubrication of internal components and maintenance of external accessories.
9. For changes that can be considered cosmetic, including but not limited to small fin damages, scratches on the unit cover, etc.

10. For resetting of power or the circuit breakers and replacement of other types of fuses, both internal and external.
11. For any damage caused by the use of dirty, recycled, or wrong type of refrigerants and lubricants.
12. For damage due to moisture, air, dust, sand, dirt, etc., that have been allowed into the system.
13. For damage caused by continuing use of the product after a malfunction has been noticed or indicated at the display module, through an error code.
14. For damages or performance issues due to improper matching, product selection, undersizing, oversizing, improper installation, or misuse.
15. For loss or replacement of refrigerant, lubricant, or oil.
16. For labor or any costs associated with labor.

**Warranty Begin Date:** Warranty begins on the date of registration.

**Warranty End Date:** Products that have not been registered as instructed above are not covered under Warranty. The Warranty duration will vary from product to product and may have additional extensions granted through promotional benefits. Any part, component or product that is replaced under the terms of this Warranty, will be covered under the same Warranty for the duration in which the original Warranty was applicable. Please visit our website at [cooperandhunter.us/warranty](http://cooperandhunter.us/warranty) and follow the registration instructions to find specific details on your product warranty.

**Warranty Procedure:** The product owner or technician should contact **Cooper&Hunter Technical Support at (786) 953-6706, Monday to Friday from 9AM to 5PM EST** while the technician is on site servicing the unit. The product may display error codes. The technician should be on site while troubleshooting with the C&H Technical Support Agent so he or she can address symptoms observed, specific electrical and mechanical measurements, and other detailed information that may be required for proper diagnosis.

While technicians may refer to Cooper&Hunter's website or YouTube channel for helpful information, such as manuals and videos based on certain error codes, the technician will need to troubleshoot with the C&H Technical Support Agent for Warranty purposes. Cooper&Hunter is not able to remotely diagnose a product and or offer remedies, without proper diagnosis results.

When contacting Technical Support, the following forms and information need to be provided:

1. Unit's Model & Serial number
2. Date of Unit Installation by a Licensed Technician
3. Installer's EPA License Number
4. Place Unit was purchased

Cooper&Hunter may ask for photos and/or other diagnostic information it deems necessary prior to processing the Warranty claim.

It should be noted that C&H Technical Support Agents troubleshoot on a case-by-case basis, following best practices and procedures to diagnose problems and solutions. Through this process, it is most efficient to diagnose one issue or error code at a time. It is possible that the first suggested solution may or may not solve one problem of multiple failures, in which case the Technician will continue through troubleshooting for remaining issues/error codes.

Cooper&Hunter will furnish a new or refurbished part without any charge for the part itself, for the replacement of any part that has been determined, by Cooper&Hunter, to have failed, at its sole discretion, due to defects in its materials or workmanship under standard use and proper maintenance. The payment of the shipping costs for the part will be the sole responsibility of the owner of the product. Cooper& Hunter reserves the right to ask the owner of the product to return the failed part before or after a replacement part is sent out.

**Labor cost, materials and other costs:** Any labor costs and/or the costs for the supplies or materials used or purchased in the field for the replacement of the defective part, remain the responsibility of the owner. No other costs involved in diagnosis, lodging, transportation, servicing, repair, replacement, installation, removal, shipping, etc., are to be covered under the Warranty.

**Refrigerant:** Any costs related to charging, recharging, adjustment, or removal of refrigerant, and the cost of the refrigerant itself, are not covered under any circumstances. All products go through vigorous quality controls at various stations and leave the factory in perfect working and sealed condition. Products are individually tested in highly sensitive helium vacuum chambers for existence of refrigerant leaks. Cooper&Hunter does not cover any claims related to the lack of refrigerant in new products, discovered upon arrival, or during installation, as well as subsequent refrigerant loss occurring at any time afterward.

This Warranty is not transferable. No person or entity is authorized to change the terms and conditions outlined in this Warranty agreement, in any respect, nor to create any additional obligations or liabilities for any party involved.

This warranty agreement supersedes all prior warranty agreements between the parties and constitutes the complete, final and exclusive understanding of the parties with respect to the subject matter. All prior

negotiations, representations, or promises, whether oral or written, of either party shall be deemed to have been merged herein.

If any part of this warranty agreement shall be invalidated for any reason, such part shall be deleted, and the remainder shall be unaffected and shall continue in full force and effect. This Warranty provides you certain legal rights and you may also have other rights, which vary from State to State. Therefore, some of these limitations or exclusions may not apply to you.

**States with Express and Implied Warranties:** Products in states with Express and Implied Warranties do not need to be registered for C&H Warranty. However, for Warranty support, installation invoice should be provided.

**Pursuing legal remedies:**

ARBITRATION CLAUSE. IMPORTANT. PLEASE REVIEW THIS ARBITRATION CLAUSE, AS IT AFFECTS YOUR LEGAL RIGHTS.

1. This arbitration clause affects your rights against Cooper&Hunter and any of its employees, agents, affiliates, successors, or assignees, all of whom together are referred to below as “we” or “us” for the simplicity of reference.
2. **ARBITRATION REQUIREMENT: EXCEPT AS STATED BELOW, ANY DISPUTE BETWEEN YOU AND ANY OF US SHALL BE DECIDED BY NEUTRAL AND BINDING ARBITRATION, RATHER THAN ANY COURT OR BY TRIAL BY JURY. ARBITRATION WILL BE HANDLED ONLY ON AN INDIVIDUAL BASIS AND ALL PARTIES EXPRESSLY WAIVE; ANY RIGHTS TO PARTICIPATE AS A CLASS REPRESENTATIVE OR CLASS MEMBER, ANY RIGHTS TO CLASS ARBITRATION OR ANY CONSOLIDATION OF INDIVIDUAL ARBITRATIONS. THE ARBITRATOR WILL BE A MEMBER OF THE AMERICAN ARBITRATION ORGANIZATION.** The meaning of “Dispute” has the broadest possible meaning allowable by law, including any controversy, claim or other dispute, relating to or arising from the purchase of the product, any of the warranties upon the product, or the condition of the product, as well as the determination of the application or the scope of the Arbitration Clause itself. Rights to appeal and discovery are also limited in arbitration based on the rules of the arbitration organizations.
3. **Governing Law:** Effect and procedures of arbitration will be governed by the Federal Arbitration Act (9 U.S.C. § et seq.) rather than any related state law. In case of any substantive warranty, your claims and rights under such substantive warranty will be governed by the applicable law of the state in which Product was purchased.
4. **Location of the Arbitration:** Unless otherwise provided under the applicable law, arbitration hearing will be conducted in the judicial district in Miami-Dade County, Florida.
5. **Costs of the Arbitration:** Unless otherwise provided under the applicable law, each party will be responsible for; its own costs payable to the arbitration organization, and the costs of their attorneys, experts or other fees.
6. **Survival and Enforceability of the Arbitration Clause:** This arbitration clause will survive the expiration or termination of this warranty agreement, indefinitely.



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